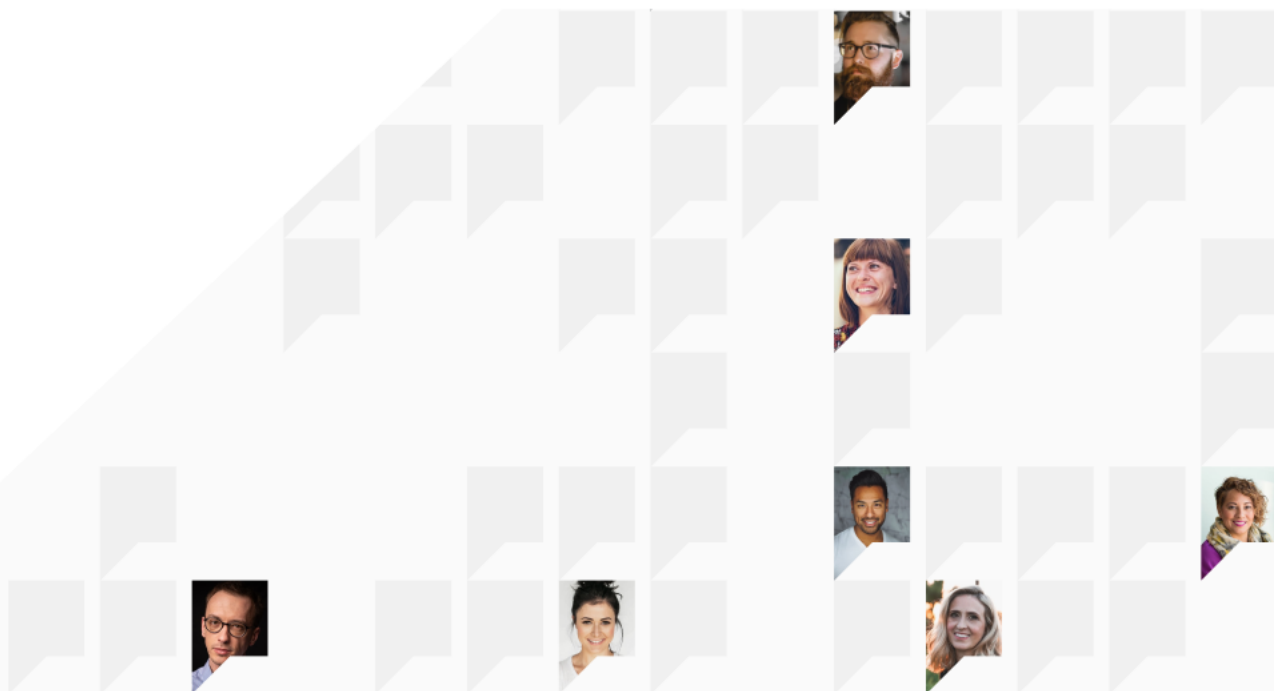




PaaS Clouds

Reviews, Tips and Advice from Real Users

July 2026



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PaaS Clouds Recap

PaaS Clouds recap

PaaS Clouds offer a comprehensive environment that provides developers with the tools to build, test, and deploy applications efficiently in the cloud.

PaaS Clouds streamline the development process by offering infrastructure management, middleware, and core services alongside application development tools. This integrated approach enables developers to focus on application functionality rather than infrastructure concerns, which accelerates the software development lifecycle and potentially reduces time to market.

What are the essential features of PaaS Clouds?

- **Scalability:** Automatically adjust resources based on demand.
- **Development Tools:** Provides a suite of tools for streamlined application development.
- **Database Management:** Includes solutions for effective data storage and retrieval.
- **Middleware Services:** Offers essential services for connectivity and integration.

Why are these benefits important to consider?

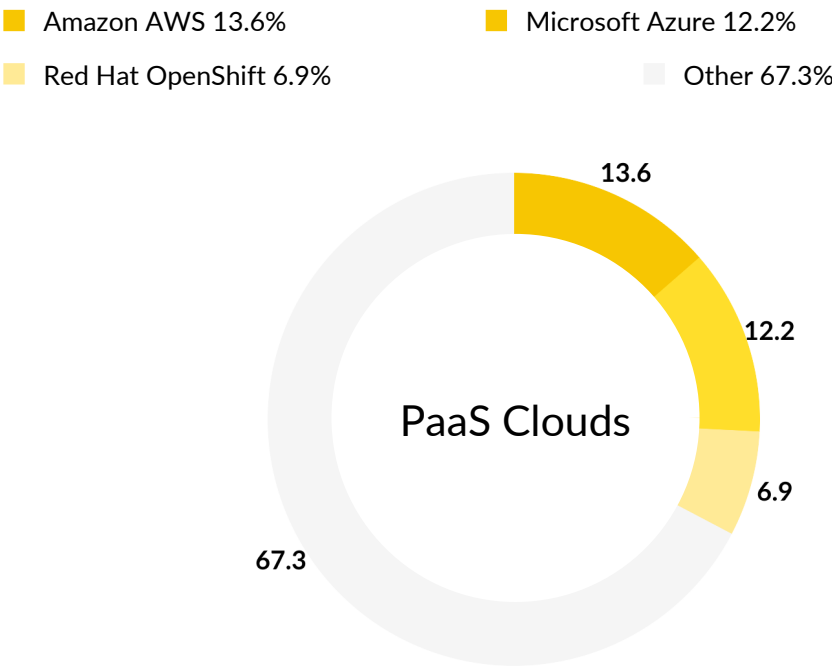
- **Cost Efficiency:** Reduction in upfront infrastructure investment.
- **Faster Deployment:** Quicker transition from development to production.
- **Focus on Innovation:** Developers can dedicate more time to enhancing application features.
- **Resource Optimization:** Efficiently uses computational power and storage according to demand.

The implementation of PaaS Clouds is seen across industries such as finance, healthcare, and e-commerce. Financial institutions utilize PaaS for secure transaction processing and big data analysis. Healthcare providers leverage it for managing patient information systems and telemedicine applications. In e-commerce, PaaS supports high-traffic websites with robust databases and transaction workflows.

PaaS Clouds are beneficial for organizations by providing a platform that simplifies application development and deployment, reducing complexity and focusing on strategic outcomes. They allow businesses to innovate rapidly while maintaining operational efficiency and cost-effectiveness.

Mindshare And Ranking

As of **July 2026**, in the PaaS Clouds category, the mindshare of **Amazon AWS** is **13.6%** and it increased by 12.4% compared to the previous year. The mindshare of **Microsoft Azure** is **12.2%** and it decreased by 19.2% compared to the previous year. The mindshare of **Red Hat OpenShift** is **6.9%** and it decreased by 12.0% compared to the previous year. It is calculated based on PeerSpot user engagement data.



Top Solutions



Microsoft Azure



Amazon AWS



Red Hat OpenShift



Google Cloud



Netlify Platform



Google App Engine



AWS Elastic Beanstalk



Salesforce Platform



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Focus on solutions



Executive summary

Microsoft Azure is a versatile cloud platform known for its scalability, flexibility, and ease of use, offering comprehensive solutions like virtual machines, identity management, and data storage with robust security measures and global data centers.

Azure provides a straightforward setup with dynamic scaling and seamless integration with existing tools. Its robust security, compliance with privacy laws, and global data center presence make it a trusted choice for enterprises. With features supporting DevOps, IoT, AI/ML, and hybrid cloud environments, Azure facilitates efficient cloud migration and modernization, enhancing operational efficiency.

What are some of the key features of Microsoft Azure?

- Scalability: Adjust resources automatically to meet demand.
- Flexibility: Support for hybrid cloud setup and smooth integration with existing tools.
- Virtual Machines: Extensive support for VMs to run various workloads.
- Active Directory: Robust identity and access management services.
- Data Storage: Diverse storage options for different data management needs.
- Security Measures: Comprehensive security protocols and compliance support.

What benefits and ROI should users consider when evaluating Microsoft Azure?

- Cost Efficiency: Managed services that reduce operational costs.
- Reliability: High availability with global data center coverage.
- Ease of Migration: Facilitates transition from on-premises solutions to the cloud.
- Operational Efficiency: User-friendly interface and extensive training resources.

Organizations primarily use Azure for infrastructure services, application hosting, and data management across industries such as finance, healthcare, and retail. Resellers deploy cloud services for clients in private, public, and hybrid clouds, supporting enterprise applications and digital transformation projects.

Sample customers

BMW, Toyota, easyJet, NBC Sports, HarperCollins, Aviva, TalkTalk Business, Avanade, and Telenor.

Top comparisons

[More comparisons](#)



Google Firebase

Compared 10% of the time

[Learn more](#)



Amazon AWS

Compared 7% of the time

[Learn more](#)

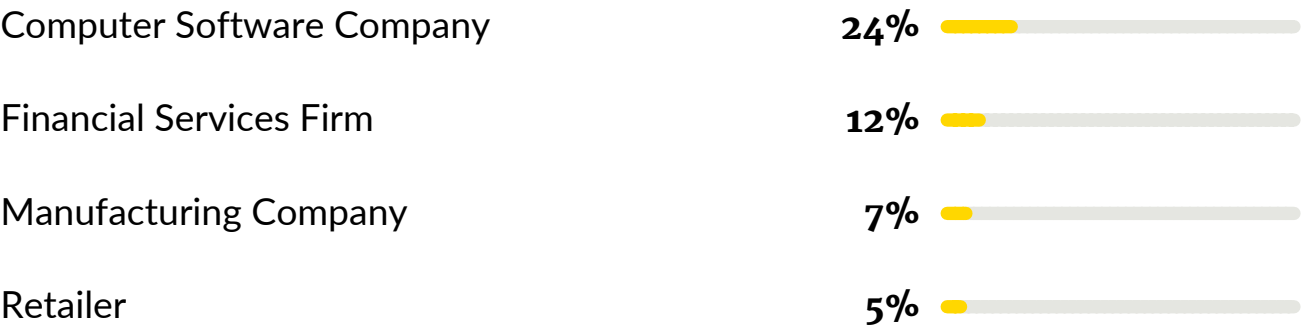


Oracle Cloud Infrastructure (OCI)

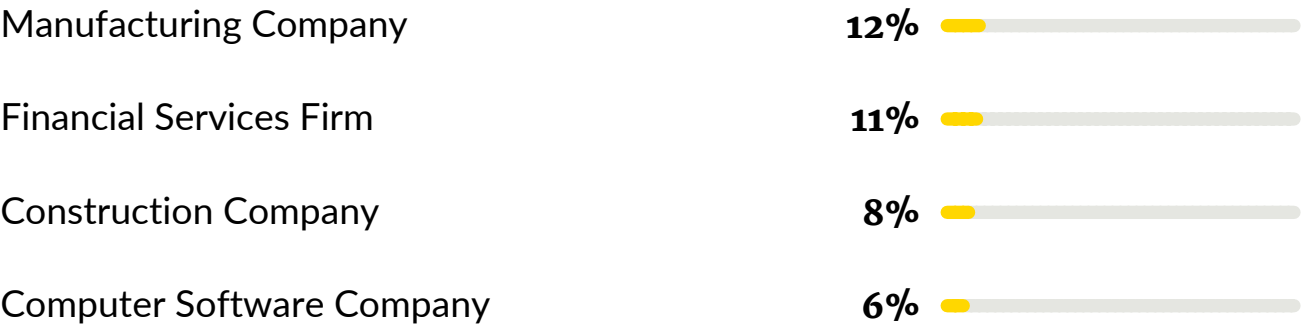
Compared 6% of the time

[Learn more](#)

Reviewers - Percentages by top Industries

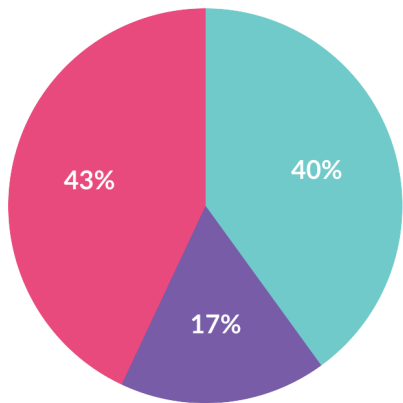


Visitors Reading Reviews - Percentages by Top Industries

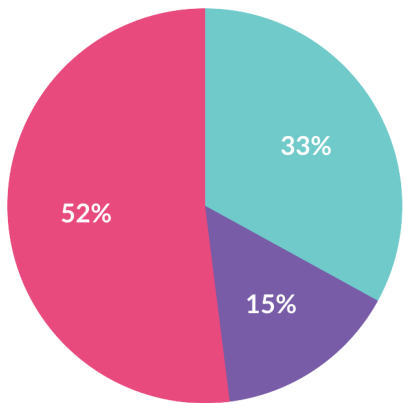


Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:



“Microsoft Azure delivers a strong ROI by reducing hardware investment, minimizing maintenance overhead, and improving and supporting business continuity through cloud services.”



Verified user

Cloud Administrator at a tech vendor with 10,001+ employees



“In my business operations, I assess Microsoft Azure's integration with Microsoft products as being highly beneficial since we use either API connections or native connections.”



Verified user

Solutions Architect at a tech vendor with 10,001+ employees



“Power BI has been my experience, and there is no question about that; it comes with an integrated platform now with Fabric coming in, and the level of convenience is extremely high as compared to any other tool, integrating with your data sources and with your current reporting tool.”



Sumit_Gupta

Freelancer at a tech services company with 1,001-5,000 employees



“Microsoft Azure is stable; there are no crashes, no downtime, and it is always stable.”



ThomasWittig

Freelancer at Foryouandyourcustomers GmbH



“We have successfully migrated our CAST Highlight solutions to Microsoft Azure to be able to sell them as a SaaS solution.”



Sylvain CAILLAU

Technical Director / Market Evangelist at CAST Software

What users had to say about valuable features:

“The best features Microsoft Azure offers are cloud scalability, virtual machines, storage, networking, security, monitoring, and identity management.

“Scalability is the most valuable to our organization because Microsoft Azure allows businesses to scale resources up or down based on workload demand. This helps manage traffic spikes without buying permanent hardware. Virtual machines are also valuable as Microsoft Azure provides cloud-based Windows and Linux virtual machines to run applications, servers, and workloads.

“Identity and Access Management is important, as the integration with Microsoft Entra ID helps manage user authentication, role-based access, and MFA. For example, employees access business apps securely using single sign-on. Backup and disaster recovery are also important because they provide automated backups and failover options to ensure business continuity.

“Microsoft Azure positively impacts my organization by reducing infrastructure dependency, improving availability, and enabling remote access. Teams can access applications globally without on-premises server dependency, and in terms of cost, it is very low-cost..”

Verified user

Cloud Administrator at a tech vendor with 10,001+ employees

[Read full review](#) 

“In Microsoft Azure, we primarily use Microsoft Foundry in combination with AI Search and Blob storage to decrease the amount of work we need to do. The low-code approach in Copilot Studio can be complicated with not-so-accurate answers, but when it comes to Microsoft Azure, we have more metrics and greater flexibility in how to configure our solutions, evaluate the entire solution, and implement changes as needed.

“In my business operations, I assess Microsoft Azure's integration with Microsoft products as being highly beneficial since we use either API connections or native connections. In the Power Platform, many products natively integrate with Microsoft Azure, especially Copilot Studio. We can use Foundry agents natively, even though it is still in preview, but it serves well for MVP and POC. With Azure AI Search, we also have connectors, which remove the need to create API or custom connectors. We truly appreciate this native integration because it allows us to differentiate and separate our backend from our frontend, enabling different teams to work simultaneously on these parts..”

Verified user[Read full review](#) 

Solutions Architect at a tech vendor with 10,001+ employees

“In the whole Microsoft Azure, I find DevOps to be very useful because Power BI by default does not come with any version controlling mechanism, but integrating that with DevOps allows you to convert the whole Power BI file into a code piece for effective version control, solving many version conflicts I have struggled with in my projects.

“For the version control integration, we maintain branches in DevOps, managing our reports in their own branches and merging them into the main branch, which prevents losing changes and managing efforts because I have struggled with version control before.

“Regarding the pricing licensing model in Power BI, many features have been pushed into Fabric; earlier features we enjoyed at Pro level are now bundled into Fabric, which pushes the prices higher and makes Pro capacity feel obsolete. Microsoft Azure is something we use as an additional suite that aids Power BI.

“It is straightforward and not very complicated; it is not much different than Jira or other tools, and the added advantage is that these platforms are consolidated in Fabric, eliminating different licenses and small configuration roadblocks. Data security is very important for us due to the sensitive data we handle, as any leakage can cause devastation, so Microsoft Azure's compliance coverage is crucial for our organization's regulatory needs..”

Sumit_Gupta

[Read full review](#) 

Freelancer at a tech services company with 1,001-5,000 employees

“The advantages of Microsoft Azure compared to direct competitors such as AWS and Google services are numerous. There are too many points for comparing, and I find it hard to say that in Microsoft Azure it is solved in this way and AWS it is solved in a different way. Personally, I prefer AWS much more; from the UI perspective, it's better. But at the end of the day, they have so many features, and I think it's personal taste.

“Mostly, whenever I'm working on a bigger project driven by the company, they decide to go with everything from Microsoft, and then you have to use it. You cannot decide on your own. I'm not working in a startup; in a startup, you can decide what you want to use.

“Microsoft Azure is stable; there are no crashes, no downtime, and it is always stable..”

ThomasWittig

Freelancer at Foryouandyourcustomers GmbH

[Read full review](#) 

“My company is using Microsoft Azure to deploy the software when we are selling in SaaS environments, and we have the solution deployed both on Microsoft Azure, on AWS, and on Google Cloud, so we have experience with the three.

“We have successfully migrated our CAST Highlight solutions to Microsoft Azure to be able to sell them as a SaaS solution.

“We have been doing a very simple type of deployment, and what is very interesting in terms of scalability is the automatic possibilities to provision some new machines to be able to absorb the number of users we have in the system.

“Microsoft Azure's integration capabilities with my existing tools are very good, and on a one to ten scale, I would rate it eight..”

Sylvain CAILLAU

Technical Director / Market Evangelist at CAST Software

[Read full review](#) 

“With Microsoft Azure, we have between 200–300 clients who find useful features such as compute infrastructure with network, firewalls, web apps, databases, SQL, Oracle, and everything else. For security purposes, they're using Defender, Sentinel, and other security tools.

“The benefit of this integration in Microsoft Azure is that it is very flexible and beneficial to users, bridging internal integration, all kinds of applications, databases, and services such as Entra and other tools. Service principals and other integrated features are very beneficial for clients, providing a very flexible and scalable environment..”

Syed Abid

Snr. Infrastructure Architect (Data Centre) at LogicEra

[Read full review](#) 

Pain Points

The main pain points mentioned:

- ✖ “Cost management in Microsoft Azure can be complex, and beginners may find services difficult to navigate, so improvement is required in this area.”



Verified user

Cloud Administrator at a tech vendor with 10,001+ employees

- ✖ “There is room for improvement in Microsoft Azure.”



Verified user

Solutions Architect at a tech vendor with 10,001+ employees

- ✖ “To give a rating of ten out of ten, the speed of technical support needs to improve because the time cycle from raising a ticket to resolution can stretch up to a month or two, which is very long; otherwise, I do not have much negativity about the product quality.”



Sumit_Gupta

Freelancer at a tech services company with 1,001-5,000 employees

- ✖ “The services from AWS are much more clearly separated. I'm not the best friend of Microsoft Azure.”



ThomasWittig

Freelancer at Foryouandyourcustomers GmbH

- ✖ “The design could be a little bit better, the technical support could be better, and the price could be even cheaper.”



Sylvain CAILLAU

Technical Director / Market Evangelist at CAST Software

Room for improvement:

“There is room for improvement in Microsoft Azure. We started using Foundry when it provided the Prompt Flow feature, but now it seems to be deprecated or not improving anymore. What we liked was the continuation of the low-code approach in Microsoft Azure, as it had a nice drag-and-drop interface with minimal Python involvement. Now, we observe that Microsoft is not following this concept anymore. I assume that Prompt Flow could be deprecated, but at Ignite, they introduced Flows, which appear to follow a similar low-code approach, so I intend to investigate more about Flows.

“The improvement I see needed is to keep Microsoft Azure accessible for low-code developers to prevent a separation between low-code and pro-code developers. If low-code developers can utilize Microsoft Azure features, it will enhance projects significantly. I expect that Microsoft will heavily investigate and improve the new feature workflow, which I think could replace Prompt Flow because it allows for integrating agents and using various actions.

“The ability to create multi-agent solutions with this workflow would be beneficial. If we can achieve deeper integration among different products while maintaining a low-code approach with the workflow, it will be an excellent addition..”

Verified user

Solutions Architect at a tech vendor with 10,001+ employees

[Read full review](#) 

“The pricing licensing model in Power BI has pushed many features into Fabric; earlier features we enjoyed at Pro level are now bundled into Fabric, which pushes the prices higher and makes Pro capacity feel obsolete.

“To give a rating of ten out of ten, the speed of technical support needs to improve because the time cycle from raising a ticket to resolution can stretch up to a month or two, which is very long; otherwise, I do not have much negativity about the product quality..”

Sumit_Gupta

[Read full review](#) 

Freelancer at a tech services company with 1,001-5,000 employees

“Microsoft Azure should focus more on improving UI as there is room for improvement.

“In future updates, I would like to see features related to AI. I implemented an MCP server, and my task was to bring that MCP server into Copilot Studio for using it as an AI agent. I miss the ability to choose different LLMs; there are currently only a few options such as ChatGPT and something else. For the AI agent or Copilot Studio, I see a lot of room for enhancement because I know other platforms such as NFN for implementing AI agents, and I think they have much more experience than what I saw from Microsoft with this Copilot Studio..”

ThomasWittig

[Read full review](#) 

Freelancer at Foryouandyourcustomers GmbH

“I am not having enough experience to answer what the room for improvement is for Microsoft Azure, but maybe not only in the technical aspect. The design could be a little bit better, the technical support could be better, and the price could be even cheaper.

“We still have to manage the cost and the FinOps activities, which I see is demanding before we can be sure of a good choice. When it's done, it's acceptable, so could it be made easier to do? I don't know, but it is engaging us in some extra work. That's why I say not ten out of ten, but only eight out of ten..”

Sylvain CAILLAU

Technical Director / Market Evangelist at CAST Software

[Read full review](#) 

“For Microsoft Azure improvement, they need to enhance their support system.

“The first level of support should be improved in terms of quality and response time. They need more technical support at the first level, as there are currently only one or two technical people among five to ten staff members at this level.

“They should ensure that the first level support is more technical because we normally provide services to technical users ourselves. When an issue arises, it usually escalates to the second or third level. When facing first level support, they may have limited knowledge and only collect screenshots to forward to their seniors. They should ensure that the first level support is aligned with L2 and L3 to better assist us, especially since we mention in the ticket that our issues are related to specific problems and require that sort of support..”

Syed Abid

Snr. Infrastructure Architect (Data Centre) at LogicEra

[Read full review](#) 

“Based on my one year of experience, I see that the conditional access policy should be more understandable to users to create various conditional access policies.

“When trying to export reports using the bulk export option, we see certain columns that are available on the screen but are not coming out in the exports. When we check with Microsoft, they tell us it is working as per design, and we have to work through various PowerShell scripts to get those details. One example is when I go to the users tab, I get the 25,000 users in my Entra, which also has the last login date and last login timestamp. However, when I try to export that through a bulk export to a CSV file, that particular column doesn't come. Microsoft told us that this is as per design, and if we need that, it can be a new feature. It was a bit weird for us to know that what we see on the screen is not getting exported to the CSV file. So then we had to write various PowerShell scripts to get that data as well. This is one of the things I feel could be improved a lot with respect to the reporting and export of the data..”

SrikanthSubramanian

Senior Consultant at HCLSoftware

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Pricing

“In countries experiencing high inflation, the cost of Azure services can be significantly impacted. This can result in higher expenses compared to other regions.”

Okhan BABUCCU

Microsoft Solutions Manager at Self-Employed

[Read full review](#) 

“We pay a monthly licensing fee for the solution, which could be cheaper.”

Roymell Santos

ICT Officer at Intelligent Skincareinc Inc.

[Read full review](#) 

“The pricing is fine.”

Joydeep Dey

System Administrator at Sensorise Digital Services Private Limited

[Read full review](#) 

“The monthly costs become very reasonable because of the discounts you get on longer reserved instances.”

GurpreetSingh4

Manager at Accenture company

[Read full review](#) 

“The product is expensive.”

Verified user

QA Manager at a transportation company with 1,001-5,000 employees

[Read full review](#) 



Amazon AWS



Executive summary

Amazon AWS offers cloud services known for ease of use, scalability, and diverse services such as EC2, S3, and Lambda. Its pay-as-you-go pricing and robust security features make it a preferred choice for businesses managing growing demands efficiently.

Amazon AWS provides a comprehensive ecosystem with services like EC2 for computing, S3 for storage, and Lambda for serverless computing. It emphasizes scalability and quick resource provisioning, allowing businesses to handle IT workloads, host websites, and manage analytics seamlessly. AWS integrates a wide range of services, enhancing flexibility and reliability while offering robust security and automated management to streamline operations.

What are the most important features of Amazon AWS?

- **EC2:** Offers scalable computing capacity in the cloud to manage business applications efficiently.
- **S3:** Provides highly secure, durable, and scalable cloud storage solutions for data archiving and backup.
- **Lambda:** Enables running code without provisioning or managing servers, improving application deployment.
- **Pricing:** Employs a pay-as-you-go model, allowing cost-effective resource usage.
- **Security:** Implements comprehensive security protocols to ensure data protection across services.

What benefits should users look for in reviews?

Scalability: Supports business growth by easily scaling resources according to demand.

Integration: Offers seamless integration capabilities with numerous services, enhancing operational flexibility.

Performance: Provides stable and reliable performance for critical IT workloads and applications.

Management: Features automated management tools that reduce overhead and improve deployment efficiency.

Amazon AWS is widely implemented across industries for cloud computing, infrastructure hosting, and data storage. Businesses in finance, healthcare, and technology sectors leverage AWS for running applications, hosting analytics databases, and deploying scalable solutions. By utilizing tools like EC2, S3, and Lambda, they ensure flexibility and security in infrastructure management and data applications, meeting diverse operational needs effectively.

Sample customers

Pinterest, General Electric, Pfizer, Netflix, and Nasdaq.

Top comparisons

[More comparisons](#)



Akamai Connected
Cloud (Linode)

Compared 24% of the time

[Learn more](#)



Dell ObjectScale

Compared 6% of the time

[Learn more](#)

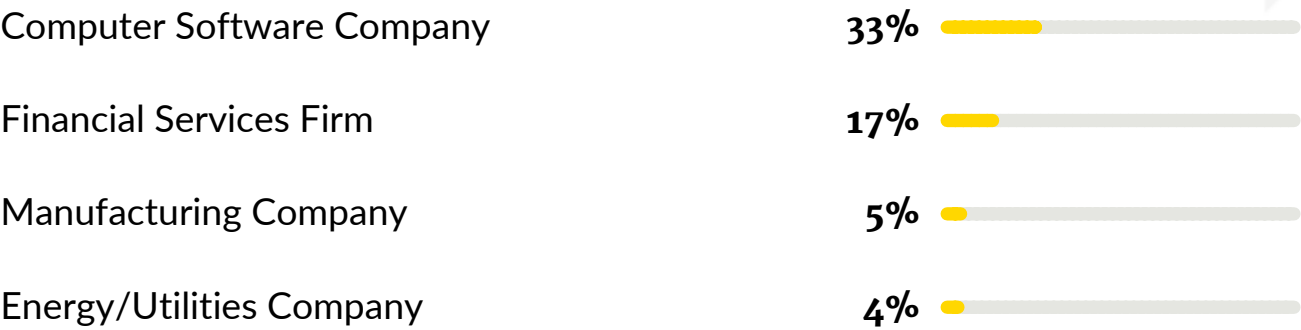


SAP Business
Technology Platform

Compared 6% of the time

[Learn more](#)

Reviewers - Percentages by top Industries

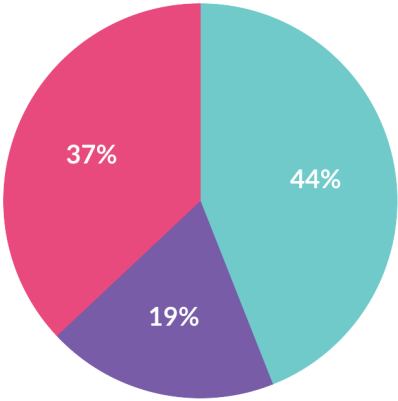


Visitors Reading Reviews - Percentages by Top Industries

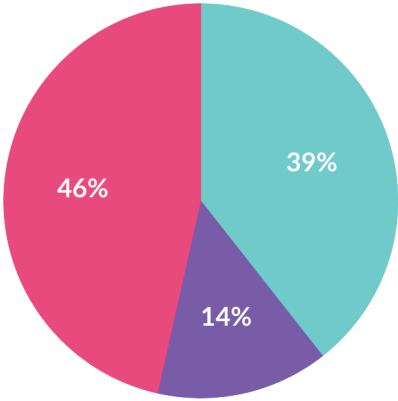


Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The impact of Amazon AWS is evident in every organization that uses cloud-based applications, making data storage, processing, and analysis more efficient and scalable while enabling faster decision-making with real-time access to analytics and dashboards.”



Manojchekkillla Manojchekkillla

Data Analyst at a tech vendor with 10,001+ employees

- ✓ “What I appreciate about Amazon AWS is that we are mostly hosting Kubernetes closer on-site and utilizing the services Amazon AWS provides, which means we do not need to hire resources to manage this infrastructure if we would host it in-house.”



Alexander Latyshev

Senior QA Automation Engineer at HireRight

- ✓ “What I appreciate most about Amazon AWS is that it is a popular cloud platform that is very easy to use based on the segregation that has been implemented.”



KhaderNawaz

Architect at ebzss

- ✓ “The managed services of Amazon AWS help with getting experiments out faster than it usually would have taken; it mainly provides quick accessibility from idea to execution.”



Asif Meem

Senior Machine Learning Engineer at sportsbet

- ✓ “The scalability of Amazon AWS is excellent. I would rate it as a 10 out of 10 because they have massive power.”



Verified user

Principal Consultant at a tech vendor with 10,001+ employees

What users had to say about valuable features:

“The Amazon AWS features that I like the most and that stand out for data analysis are its ability to handle large volumes of data, seamless integration between services, and its scalability. Particularly Amazon S3 for data storage, Amazon AWS Glue for data preparation and ETL processes, Amazon Athena for querying data directly from S3, and Amazon QuickSight for creating dashboards and visualizations.

“I found Amazon AWS very helpful, and the most important feature that I rely on most is S3. It serves as a centralized and highly scalable storage solution for datasets. It makes it easy to store, organize, and access large amounts of data. By keeping data in S3, I can quickly connect it to analytics services such as Athena and QuickSight for querying and visualization. This simplifies the data analysis workflow, reduces infrastructure management, and allows me to focus more on generating insights rather than handling storage and maintenance tasks.

“One additional feature I appreciate is how well Amazon AWS services integrate with each other. For data analytics, services like S3, Glue, Athena, and QuickSight work together seamlessly, making it easier to build end-to-end data pipelines. I also value its scalability and pay-as-you-go pricing model, which allows organizations to start small and expand as their data and analytics needs grow.

“The impact of Amazon AWS is evident in every organization that uses cloud-based applications. It has a positive impact by making data storage, processing, and analysis more efficient and scalable. Instead of managing on-premises infrastructure, teams can focus on analyzing data and generating business insights. Amazon AWS services help reduce setup time, improve collaboration through centralized data storage, and enable faster decision-making with real-time access to analytics and dashboards. For the team, Amazon AWS has streamlined workflows by providing integrated tools for data management and reporting, increasing productivity, improving data accessibility, and allowing projects to be completed more quickly and cost-effectively for the organization..”

Manojchekkillla Manojchekkillla

Data Analyst at a tech vendor with 10,001+ employees

[Read full review](#) 

“What I appreciate about Amazon AWS is that we are mostly hosting Kubernetes closer on-site and utilizing the services Amazon AWS provides, which means we do not need to hire resources to manage this infrastructure if we would host it in-house.

Amazon AWS security measures have protected our data and applications by allowing us to apply different security rules and also monitor traffic. Our requirement tools are quite strict, so if we see something strange happening, Amazon AWS monitoring lets us detect unusual events and apply additional security measures using the same Amazon AWS infrastructure..”

Alexander Latyshev

Senior QA Automation Engineer at HireRight

[Read full review](#) 

“What I appreciate most about Amazon AWS is that it is a popular cloud platform that is very easy to use based on the segregation that has been implemented. The compute service, storage service, security, and IAM are each separated, and the RDS service is also well-organized. The console is very user-friendly, allowing me to create whatever services I need on the fly in a simple way, and it provides good options. These features make Amazon AWS very popular and user-friendly to handle and use.

“Regarding security features, Amazon AWS provides IAM features for user access management as well as KMS through key management service with private and public key encryption methodology..”

KhaderNawaz

Architect at ezbss

[Read full review](#) 

“The managed services of Amazon AWS help with getting experiments out faster than it usually would have taken. It mainly provides quick accessibility from idea to execution.

“Compared to other providers, Amazon AWS offers numerous options to choose from in terms of compute, memory, and instance types. There are many options available for experimentation. Overall, there is a lot of fine-grained flexibility that Amazon AWS provides compared to other platforms..”

Asif Meem

Senior Machine Learning Engineer at sportsbet

[Read full review](#) 

“I work on almost 40 to 50 services of Amazon AWS, including QuickSight, their QuickSight dashboards, the CID frameworks, and even their Trusted Advisor and security services.

“One aspect I appreciate in Amazon AWS is their support team, which is excellent. Whenever I have an issue, I can reach out to them via chat or call, receiving support immediately.

“I particularly appreciate the recommendation engines they have recently created on the services, such as Savings Plans recommendations and Reserved Instances recommendations, which are very helpful, along with the analyzers such as their IAM analyzer and Access Analyzer. They are excellent, but they need more functionalities because customers always want additional features..”

Verified user[Read full review](#) 

Principal Consultant at a tech vendor with 10,001+ employees

“Amazon AWS offers flexibility and scalability. The integration process is straightforward, and they provide a reliable backup solution so that applications run without interruptions. Amazon AWS ensures that in the event of downtime for any reason, recovery is straightforward. Their infrastructure is robust, allowing for increased capacity as user volume grows..”

Nitesh-Sharma[Read full review](#) 

Cloud Technical Program Manager at a tech vendor with 1,001-5,000 employees

Pain Points

The main pain points mentioned:

- ✖ “One area that could be improved in Amazon AWS is its learning curve.”



Manojchekkillla Manojchekkillla

Data Analyst at a tech vendor with 10,001+ employees

- ✖ “What I would like to improve about Amazon AWS is the pricing, which is quite expensive for us, and we would definitely try to lower our spending because we are using quite a lot of our budget on Amazon AWS.”



Alexander Latyshev

Senior QA Automation Engineer at HireRight

- ✖ “I think Amazon AWS could be improved cost-wise, as the expenses can be considerable.”



KhaderNawaz

Architect at ebzss

- ✖ “Sometimes the costs associated with spinning up a service, especially managed services, have implications. For example, if I create a Glue job, that will create S3 buckets and other resources that have cost implications, but once I clean up a Glue job, it does not delete the other accessory resources.”



Asif Meem

Senior Machine Learning Engineer at sportsbet

- ✖ “They need to improve the engines' availability of services since they have been reducing that availability.”



Verified user

Principal Consultant at a tech vendor with 10,001+ employees

Room for improvement:

“One area that could be improved in Amazon AWS is its learning curve. The large number of services and configuration options can be overwhelming, especially for new users. Understanding its pricing can also be challenging, as costs can add up unexpectedly if resources are not monitored carefully. For data analytics, setting up and integrating services such as S3, Glue, and Athena sometimes requires a good understanding of permissions, data formats, and service configurations. More guided, simplified onboarding for analytics use cases would make the platform more accessible.

“One additional area for improvement is documentation and service selection. Amazon AWS offers many services with overlapping capabilities, and it can sometimes be difficult for users to determine which service is the best fit for a particular use case. More decision support tools and guided recommendations would help reduce this complexity. From a data analytics perspective, cost visibility could also be improved since analytics workloads can scale quickly. Having more proactive cost forecasting and optimization recommendations would help teams manage budgets more effectively. Another challenging area is IAM and permission management. While Amazon AWS provides strong security controls, configuring permissions correctly can be complex, especially when multiple analytics services need to interact with one another. Simplifying permissions while maintaining security would enhance the overall user experience.

“The other area I would mention for improvement is the overall user experience. Given the huge number of services, which are truly excellent, it can sometimes feel overwhelming to navigate, especially for a new user that requires much training. A more streamlined interface and clearer recommendations between similar services would make it easier to get started. I would also like to see more built-in cost optimization guidance and cost management tools. Other than that, Amazon AWS is a very good and mature platform. Most of my feedback is about making it easier to learn, manage, and optimize rather than adding new capabilities..”

Manojchekkillla Manojchekkillla

Data Analyst at a tech vendor with 10,001+ employees

[Read full review](#) 

“What I would like to improve about Amazon AWS is the pricing, which is quite expensive for us, and we would definitely try to lower our spending because we are using quite a lot of our budget on Amazon AWS.

Regarding the setup process for Amazon AWS, I find it complex and it requires people with knowledge, so hiring Amazon AWS professionals is also a challenge. There is complexity in the domain..”

Alexander Latyshev

Senior QA Automation Engineer at HireRight

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“I think Amazon AWS could be improved cost-wise, as the expenses can be considerable. There is Azure integration that many people use, with many organizations using Active Directory as a backend service. Amazon AWS has Cognito, but people still depend on Microsoft Azure AD integration. Those aspects could be integrated into Amazon AWS itself without depending on Microsoft Active Directory. Additionally, pricing is an area where Amazon AWS could provide more flexible options, especially when compared to Google Cloud, which offers more flexible options comparatively. Amazon AWS should revisit the pricing options and adopt more flexible strategies, allowing for increased usage and not restricting services to paying users only..”

KhaderNawaz

Architect at ebzss

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“Sometimes the costs associated with spinning up a service, especially managed services, have implications. For example, if I create a Glue job, that will create S3 buckets and other resources that have cost implications, but once I clean up a Glue job, it does not delete the other accessory resources. Sometimes, I have to go hunting for what resources Amazon AWS might have provisioned and how it is costing behind the scenes.

“It can be complex depending on your level of expertise. It is not as easy to get started, especially when it comes to secure practices. Amazon AWS is more hands-on than other platforms..”

Asif Meem

Senior Machine Learning Engineer at sportsbet

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“They need to improve the engines' availability of services since they have been reducing that availability. They have increased the durability, but when it comes to eleven nines, they have made it ten nines.

“When using scripts for APIs to fetch data, they don't match the data exactly with the request. If something matches with certain data in the API, they share the complete information. For example, if you request instance-related details for PostgreSQL, RDS, and they have Aurora PostgreSQL, they will also share the details for Aurora PostgreSQL, which may not be relevant as the person is only asking for PostgreSQL..”

Verified user

Principal Consultant at a tech vendor with 10,001+ employees

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“Amazon AWS could improve its user interface to make it more user-friendly, especially for people who are not highly technical. A more intuitive, wizard-based approach could simplify and speed up the configuration process..”

Nitesh-Sharma

Cloud Technical Program Manager at a tech vendor with 1,001-5,000 employees

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Pricing

“The pricing is reasonable. It's not expensive, nor will it be cheap, but the free credits initially given provide leverage for new companies to start their businesses.”

Arun Srivastav

CEO at Planfirma Technologies Private Limited

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“I rate the tool's pricing a six to seven out of ten.”

Bavan Balakrishnan

Senior SOC Developer at XVE Security

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“The pricing is expensive.”

Amarjit Rathee

Associate Vice President at Hitachi Systems, Ltd.

[Read full review](#) 

“The pricing depends on the workload. For example, if your workload involves Windows technologies, AWS may not be the most cost-effective option. In that case, you might be better off with Azure.”

Binoj BALAN

Principal Solution Architect at StarOne IT Solutions

[Read full review](#) 

“AWS is cost-effective because it saves time. Faster deployments and testing make it very valuable.”

Khar Yeow Phang

Solution Architect at a tech vendor with 10,001+ employees

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Red Hat OpenShift



Executive summary

Red Hat OpenShift is a comprehensive platform offering versatile container orchestration capabilities, suitable for businesses seeking robust, scalable, and secure solutions for application modernization efforts and microservices deployment.

Red Hat OpenShift combines a user-friendly interface with powerful CLI tools, ensuring rapid deployment and process automation. It seamlessly integrates with Docker and Kubernetes, providing cloud-native stacks for flexibility and compliance. Enhancing development efficiency, OpenShift includes built-in CI/CD tools and dynamic scaling features. It supports multi-cloud environments, avoiding vendor lock-in. However, documentation gaps, interface complexity, and infrastructure demands present challenges, alongside improving integration with third-party tools and monitoring capabilities. Licensing complexities and resource consumption remain areas for improvement, with user experience varying due to support response times.

What are Red Hat OpenShift's key features?

- **User-Friendly GUI:** Offers an intuitive interface for managing containers and applications.
- **CLI Tools:** Robust command line tools for efficient development workflows.
- **Scalability:** Supports dynamic scaling to meet changing demands.
- **Integration:** Seamless integration with Docker and Kubernetes.
- **Security:** Features like role-based access control enhance security.
- **CI/CD Tools:** Built-in tools like Jenkins streamline the development lifecycle.
- **Multi-Cloud Support:** Enables use across different cloud providers.

What benefits should users consider in reviews?

Deployment Speed: Faster application rollouts and updates.

Automation: Reduces manual tasks, increasing operational efficiency.

Security: High-security standards for protecting applications.

Adaptability: Flexible framework suited for diverse environments.

Resource Management: Efficient allocation of resources for cost savings.

In industries embracing cloud-native architectures, Red Hat OpenShift is adept for hosting containerized applications and transitioning legacy systems. It excels in managing DevOps processes, supporting production and development in sectors such as finance, healthcare, and technology, ensuring robust hybrid on-premise and cloud operations.

Sample customers

UPS, Cathay Pacific, Hilton

Top comparisons

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Amazon AWS

Compared 8% of the time

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Microsoft Azure

Compared 6% of the time

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Nutanix Kubernetes Platform (NKP)

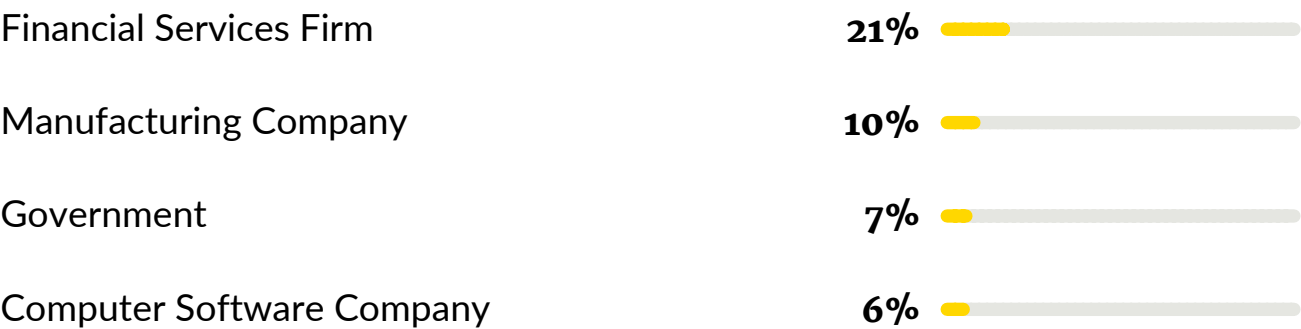
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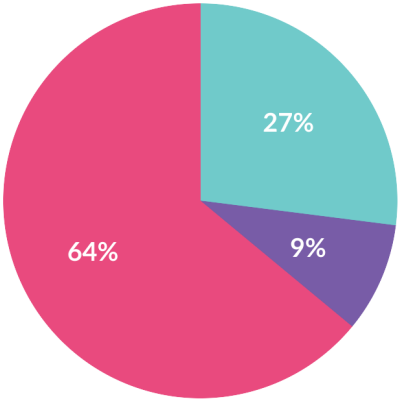


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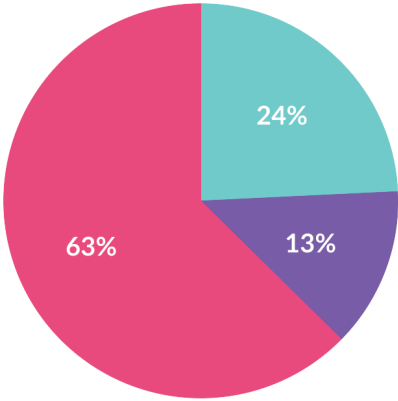


Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Red Hat OpenShift has positively impacted my organization through digital transformation and faster rollout of applications, for example, before using Red Hat OpenShift, our customer waited two days to roll out an application, but with Red Hat OpenShift, they now wait approximately two hours to roll out an application in the production environment.”



Alex Clemente

Desk Manager at ST Manager

- ✓ “Red Hat OpenShift has proven to be an intelligent product for me, being built on Kubernetes, which is widely recognized and is where many cloud providers are deploying new workloads.”



Sofiane Boussayoud

Systems & Storage Engineer at ATOS

- ✓ “Red Hat OpenShift has positively impacted our organization by improving efficiency and collaboration, and in comparison it seems to be better than IBM Cloud.”



Dipak Dutta

Senior Full Stack Developer at IBM International Business Machine



“I find the resilient infrastructure feature of OpenShift very valuable, as it has no downtime at all.”



Narasimhan Rajagopal

Technical Solution Architect at IBM



“Since deploying Red Hat OpenShift, I have seen a return on investment as it saved a lot, with very minimalistic time spent on troubleshooting issues because everything is taken care of by the containers or the new pods we have deployed, saving a lot of time and reducing resource utilization so the remaining users can focus on other tasks.”



Prashanth Vedarathna

Server Architect at a tech vendor with 10,001+ employees

What users had to say about valuable features:

“In my experience, the best features Red Hat OpenShift offers are CI/CD, together with containers and VMs, the ability to run workloads as containers, the autoscaling of deployment applications, cluster autoscaling, and the intuitive web console to manage and view resources.

The most helpful feature for my team is the quick wizard to create a deployment config, a route, API endpoint, services, and application scaling, particularly the HPA, which stands out for us.

Red Hat OpenShift has positively impacted my organization through digital transformation and faster rollout of applications. For example, before using Red Hat OpenShift, our customer waited two days to roll out an application, but with Red Hat OpenShift, they now wait approximately two hours to roll out an application in the production environment..”

Alex Clemente

Desk Manager at ST Manager

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“In my opinion, the best features Red Hat OpenShift offers include the integration of all specifications related to container, virtualization, and storage through the Storage Data Foundation in one cluster. This provides a comprehensive solution for clients. However, I find it quite challenging to maintain and manage everything without extensive experience. The combination of storage, virtualization, and containers, along with the necessity of networking expertise, makes management difficult for me in the Red Hat OpenShift cluster, but I see great future potential.

Red Hat OpenShift has positively impacted my organization. I have learned a lot about these new technologies. Initially, I was apprehensive about learning Kubernetes, but through Red Hat OpenShift, I gained the confidence to deploy Kubernetes or discuss this solution in meetings. Red Hat OpenShift has proven to be an intelligent product for me, being built on Kubernetes, which is widely recognized and is where many cloud providers are deploying new workloads. Knowing Red Hat OpenShift signifies that I am becoming a Kubernetes expert. .”

Sofiane Boussayoud

Systems & Storage Engineer at ATOS

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“The best features that Red Hat OpenShift offers include the capabilities for deployment and build of our application. When we are deploying the application in the dev environment, there is a sorting feature based on the name and date, which is very helpful because we have multiple containers and deployments running inside dev, QA, stage, and prod environments. Once we are deploying in dev and have triggered a build, being inside that console, the sorting feature helps us understand whether the recent build has been triggered, which is very helpful.

Red Hat OpenShift has positively impacted our organization by improving efficiency and collaboration, as this is the first time I am trying to use Red Hat OpenShift after previously working with AWS. In the earlier project at Prudential, I was using AWS and before that, in Kroger, we were using IBM Cloud instead of Red Hat OpenShift. In comparison, Red Hat OpenShift seems to be better than IBM Cloud, as that is how I used it in Kroger. I cannot provide a comparison between AWS and Red Hat OpenShift at this juncture, as I was not very aware of what was happening in AWS, and a lot of time has passed since then..”

Dipak Dutta

Senior Full Stack Developer at IBM International Business Machine

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“The best feature Red Hat OpenShift offers in my experience is the Service Mesh. The recent update of the Service Mesh is a very good component of Red Hat.

“Red Hat OpenShift has positively impacted my organization as the main focus was to reduce the physical servers we have in our warehouse. That helped us a lot in moving into containerization and handling the application.

“After moving to Red Hat OpenShift, I noticed we moved around 16 applications, and each application used to use around six to eight servers. So, roughly around 110–150 servers have been reduced right now..”

Prashanth Vedarathna

Server Architect at a tech vendor with 10,001+ employees

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The best features Red Hat OpenShift offers are scalability so you can scale to workload, as well as providing redundancy. It provides rollback capability so that if you're putting in a build, you can reverse out the build.

Red Hat OpenShift has positively impacted my organization with its scalability, security, as well as the ability to control it effectively. .”

Sam Yiu

Certified IT Specialist at IBM

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“The best features Red Hat OpenShift offers include security, hybrid multi-cloud, and bare metal flexibility. The Operator framework and lifecycle automation are also part of it, along with improved CI/CD and GitOps pipelines, and strong security with compliance features.

In my day-to-day operations, I find lifecycle automation to be the most valuable feature. Additionally, Red Hat OpenShift provides developers with hands-on extra capabilities and experiences..”

Verified user

Principal Engineer at a tech vendor with 10,001+ employees

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Pain Points

The main pain points mentioned:

- ✖ “One area for improvement with Red Hat OpenShift is in management and cluster implementation.”



Alex Clemente

Desk Manager at ST Manager

- ✖ “I find it quite challenging to maintain and manage everything without extensive experience.”



Sofiane Boussayoud

Systems & Storage Engineer at ATOS

- ✖ “At this particular point, I think it is very difficult for me to suggest how Red Hat OpenShift can be improved, as I need specific documentation outlining all features.”



Dipak Dutta

Senior Full Stack Developer at IBM International Business Machine

✖ “The initial setup of OpenShift is difficult; it takes a while to set it up.”



Narasimhan Rajagopal

Technical Solution Architect at IBM

✖ “Further needed improvements in Red Hat OpenShift include that getting the providers will be a little bit tricky in the console.”



Prashanth Vedarathna

Server Architect at a tech vendor with 10,001+ employees

Room for improvement:

“I hope that the interface and dashboard can become more user-friendly to assist in creating clusters and managing network interfaces easily, as opposed to relying heavily on command lines, which complicates management and troubleshooting. I envision a graphical user interface similar to what VMware offers with vSphere for seamless management.

I do not have additional needs for the specifications at the moment, but perhaps we require more functions within the dashboard and clearer configurations that allow users to integrate security more intuitively from the user interface rather than through YAML files or command lines. A setup similar to what VMware did with NSX, HCI storage, and VDS would greatly benefit future users of Red Hat OpenShift, especially those with less experience in Kubernetes ecosystems.

I have not yet seen specific outcomes or metrics regarding time saved or skills gained from this experience. .”

Sofiane Boussayoud

Systems & Storage Engineer at ATOS

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“At this particular point, I think it is very difficult for me to suggest how Red Hat OpenShift can be improved, as I need specific documentation outlining all features. Understanding Red Hat OpenShift UI is essential to provide feature improvement ideas, and I currently do not have the knowledge to do so. I do not have anything coming to my mind at this point regarding challenges or areas in which I think Red Hat OpenShift could be easier to use..”

Dipak Dutta

Senior Full Stack Developer at IBM International Business Machine

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“The initial setup of OpenShift is difficult; it takes a while to set it up. It is difficult to set up OpenShift because of the infrastructure requirements and the customization required to set up the software.

“I would advise others looking into using OpenShift that it is a pretty product, widely accepted by customers, easily scalable, and highly reliable, but it should be more user-friendly. I think it should be more user-friendly because many people request assistance setting it up the first time..”

Narasimhan Rajagopal

Technical Solution Architect at IBM

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“Red Hat OpenShift can be improved as I commonly use the CLI console, but I have not explored much on the graphical console. I have been working on the command line mostly and not explored much on the console. I feel like it might be more advanced and useful for newcomers who are not familiar with the command line.

“Further needed improvements in Red Hat OpenShift include that getting the providers will be a little bit tricky in the console. When I tried to add searching on providers, that was a little bit tricky..”

Prashanth Vedarathna

Server Architect at a tech vendor with 10,001+ employees

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“Red Hat OpenShift can be improved by reducing its complexity. We could also have better UX, especially for day two operations. There is always some scope for optimization that we can address..”

Verified user

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Principal Engineer at a tech vendor with 10,001+ employees

“There are a couple of sections related to security context constraints which can be improved in Red Hat OpenShift, wherein I am creating multiple Security Context Constraints for the same service account in Kubernetes. That can be improved..”

Verified user

[Read full review](#) 

Lead Solution Architect at a tech vendor with 1,001-5,000 employees

Pricing

“The pricing for OpenShift includes support and licensing, which costs approximately \$400.”

Jefferson Usianene

Infrastructure Manager at Appzone Group

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“The cost is quite high.”

EisaShaheen

DevOps Engineer at Nudtteo

[Read full review](#)

“The product has reasonable pricing.”

Verified user

QA Lead at a computer software company with 1,001-5,000 employees

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“My company makes payments towards the licensing costs attached to OpenShift.”

Javeed Abdul

Senior System Engineer at a tech consulting company with 10,001+ employees

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“The product’s pricing is expensive.”

Anubhav Dhingra

Solution Architect at a manufacturing company with 11-50 employees

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Executive summary

Google Cloud offers a comprehensive platform renowned for cost-effectiveness, scalability, robust security, and seamless integration with tools such as Kubernetes, making it suitable for various business functions.

Google Cloud stands out for its ease of setup, stable infrastructure, and user-friendly interface. It provides essential features for AI, data analytics, and reliable storage, supporting multi-regional deployments for diverse applications. While maintaining minimal operational costs, it ensures simplified deployment and comprehensive application capabilities. However, improvements are needed in monitoring tools, customer support, documentation, and pricing options. Enhancements in stability, integration, and workload management are also required.

What are the essential features of Google Cloud?

- **Cost-effectiveness:** Enables budget-friendly operations and reduced operational costs.
- **Easy Setup:** Offers a straightforward and quick setup process.
- **Scalability:** Supports growing business needs with vast resources and infrastructure.
- **Robust Security:** Provides strong protection and compliance measures.
- **Seamless Integration:** Effective integration with tools like Kubernetes and other applications.

What benefits and ROI can be observed?

- **Reduction in Operational Costs:** Minimizes infrastructure and maintenance expenses.
- **Global Reach:** Allows businesses to expand operations across multiple regions.
- **Flexibility:** Adapts to different business models and rapid scaling needs.
- **Cross-Platform Compatibility:** Facilitates integration with existing tools and platforms.

Industries leverage Google Cloud for infrastructure management, analytics, application hosting, and development environments. Entities utilize its cloud network, machine learning support, disaster recovery solutions, and big data handling. Many rely on Workspace tools for communication and virtual machine applications for efficient IT infrastructure deployment.

Top comparisons

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Alibaba Cloud

Compared 20% of the time

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Microsoft Azure

Compared 6% of the time

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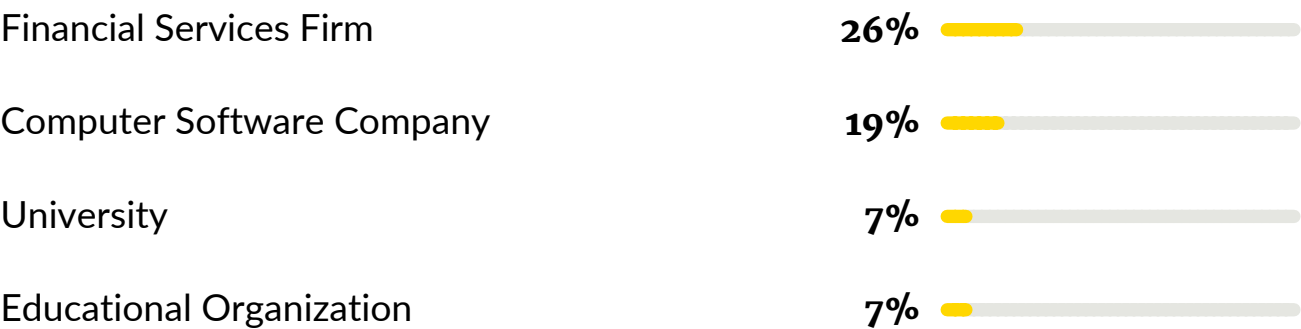


Amazon AWS

Compared 6% of the time

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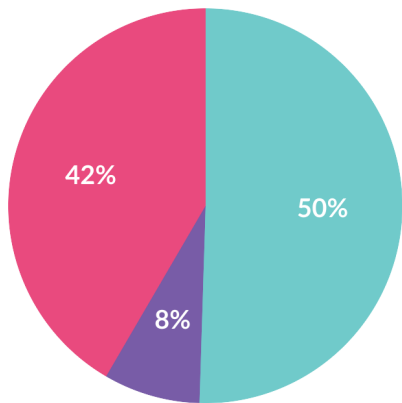


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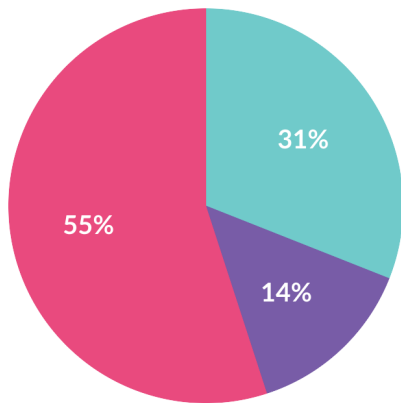


Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Google Cloud has positively impacted my organization, particularly in the work that a certain automated task can do when you compare it to manual work.”



Verified user

Data Consultant at a comms service provider with 501-1,000 employees

- ✓ “Google Cloud Kubernetes support, especially GKE, is really reliable and good mainly from a microservices point of view for any product development.”



AnjaneyaVara Prasad

Solution Architect at a tech vendor with 10,001+ employees

- ✓ “Kubernetes is one of the most successful orchestration platforms to manage applications.”



Verified user

Engineering Manager at a hospitality company with 11-50 employees



“I find Google Cloud to be more manageable and cost-effective compared to other solutions, offering good availability and scalability.”



Irfan Qureshi

IT Service Delivery Manager at NGK



“Most recently, we implemented a data science agent for querying data using natural language, beyond that, it primarily relates to the cost effectiveness of data warehouse running costs versus competitors such as Snowflake.”



Verified user

Senior Account Lead at a tech services company with 11-50 employees

What users had to say about valuable features:

“The best features Google Cloud offers, in my experience, include very event-driven data, which means that all the information is centralized around what I can do with my data, from extracting, processing, and reporting. I think that flow is what makes it unique when I compare it to other products. I can also connect to other types of services, all within a safe platform.

“The event-driven data flow benefits my work greatly. With this philosophy, I can actually process tons of messages or information, as I was discussing about invoices. With this communication, if there's something that seems wrong, I can get my other teams informed because it triggers a notification within the system and with personal users as well.

“I find the combination of the three tools I mentioned before very valuable in Google Cloud. It's not just one item; it's many tools combined that make my work easier.

“Google Cloud has positively impacted my organization, particularly in the work that a certain automated task can do when you compare it to manual work. It saves a lot of hours and a lot of resources that are put into this type of task. It's very convenient.

“Regarding how many hours or resources my organization has saved since using Google Cloud for these tasks, if I were to do these activities manually per day, I can process around 10 of them, but with this function, it could be done within an hour. Of course, there's time for the building of this solution as well, but overall, when you measure this solution into production when you need to handle not 10, but 50 per week, and this could be done within one or two hours, that saves a lot of time..”

Verified user

[Read full review](#) 

Data Consultant at a comms service provider with 501-1,000 employees

Google Cloud Kubernetes support, especially GKE, is really reliable and good mainly from a microservices point of view for any product development. Google Kubernetes Engine is really reliable and it is good for product development because if you take some product, they might have to release multiple features on a release-by-release basis, adding multiple features. GKE is helping a lot with this. Earlier, we were completely in the monolithic approach because all the software and everything was clubbed and kept in one operating system. Now, we have segregated it. If I want a snapshot, I can use one node from the GKE. If I want some other feature in terms of replication-related features or OS-related features, everything I can use individual Kubernetes nodes. Whenever I want to do some enhancement or updates specific to that specific service, we can easily do it. Google is good in that regard.

AnjaneyaVara Prasad

Solution Architect at a tech vendor with 10,001+ employees

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“Kubernetes is one of the most successful orchestration platforms to manage applications. It helps us a lot to seamlessly manage the scaling up and down of our applications and deploying the different versions of our apps, especially since we have different applications communicating with each other. Everything happens on Kubernetes in a seamless and organized way. Kubernetes is a very important part of our platform.

“Identity and access management is a crucial functionality or service. It is fundamental in every cloud provider offering. It essentially helps you to manage your access to different resources and manage that in a good way. Google Cloud is good at that part.

“Google Cloud is another competitor in the realm of cloud providers. I'm not sure if there is an edge I see in Google Cloud specifically. But it was actually a business choice, more than a technical one. I see it as another competitor..”

Verified user[Read full review](#) 

Engineering Manager at a hospitality company with 11-50 employees

“I find Google Cloud to be more manageable and cost-effective compared to other solutions. It offers good availability and scalability. We recently initiated a project with Google Cloud's data analytics capabilities. Although we are currently using Tableau, we are exploring the use of Google Looker Studio. The multi-regional deployments in Google Cloud have been beneficial, as we are hosted on our global headquarters cloud infrastructure, covering Europe, Middle East, and Africa regions..”

Irfan Qureshi

IT Service Delivery Manager at NGK

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“We work primarily with BigQuery, Gemini, and Agent Space.

“We mainly use Google Cloud products that are centered around Data Warehouse, specifically BigQuery, and in some cases looking at things to do with applications.

“Most recently, we implemented a data science agent for querying data using natural language. Beyond that, it primarily relates to the cost effectiveness of data warehouse running costs versus competitors such as Snowflake.

“Kubernetes is involved in approximately 20–30% of our projects on Google Cloud.

“I would rate Google Cloud Identity for security configuration as nine or ten out of ten..”

Verified user

[Read full review](#) 

Senior Account Lead at a tech services company with 11-50 employees

“The most valuable aspect is that it is cloud-based and we do not need to maintain any data center. Everything is taken care of by a third party.

“In terms of corporate benefits, we don't need to invest efforts in maintenance. Whatever flexibility a developer needs, Google Cloud provides that flexibility..”

Yashashvi Dwivedi

[Read full review](#) 

RPA developer at a healthcare company with 10,001+ employees

Pain Points

The main pain points mentioned:

- ✖ “I think perhaps the usability of Google Cloud could be one of the things that might get improved.”



Verified user

Data Consultant at a comms service provider with 501-1,000 employees

- ✖ “To do very deep-level troubleshooting and enable additional logs, they will be charging.”



AnjaneyaVara Prasad

Solution Architect at a tech vendor with 10,001+ employees

- ✖ “I always found that AWS is easier to use and more comprehensive.”



Verified user

Engineering Manager at a hospitality company with 11-50 employees

- ✖ “I have not seen any specific measurable benefits in terms of time-saving or manpower saving.”



Irfan Qureshi

IT Service Delivery Manager at NGK

- ✖ “An area of improvement could be the release of products prior to general availability not being performant, as releasing to private preview occurs too soon before products are ready.”



Verified user

Senior Account Lead at a tech services company with 11-50 employees

Room for improvement:

“I think perhaps the usability of Google Cloud could be one of the things that might get improved. In terms of not having to type the whole instruction I need to input to the system, just maybe some keywords would be helpful. I think mostly that.

“Adding to the user usability of Google Cloud, I believe the type of notifications could also be provided in a better way, with more insightful information rather than just informative.

“I think overall the interoperability with the different services of Google might be great, just to have some insights about that..”

Verified user

[Read full review](#) 

Data Consultant at a comms service provider with 501-1,000 employees

Regarding potential areas of improvement for Google Cloud, considering that they are providing 300 plus services, some services could be improved. For example, if I am facing some network troubleshooting issue in GKE in Google Cloud, I have to dig deeply and enable some special logs, such as flow logs. To enable that, it is chargeable. At least for basic services, they should give end-to-end support. In terms of end-to-end support, if I am purchasing one firewall from Google and using that firewall, all firewall-related services should be free. If I want to troubleshoot something deep and perform deep troubleshooting, you have to enable some additional logs. That is not that good. If I have to enable additional logs and want to store them into Google Cloud storage, which is similar to an S3 bucket, it is again chargeable. Those kinds of things should be given as part of the package. If you take firewall, all firewall-related logs, activities, and diagnostics everything should come as one package. If you want to do some deep analysis, you have to enable these logs, and for that you have to store them in the cloud storage, which is again chargeable. We should not have those kinds of things.

Regarding additional costs, it can vary case by case. If I want to do deep analysis, I have to enable some logs, and for those logs, Google is charging. I am already paying for my virtual firewall from Google, and I am paying the cost for that. If I want to do some further troubleshooting and enable some low-level logs, they are charging for that. So these are the kinds of things I am talking about. To do very deep-level troubleshooting and enable additional logs, they will be charging. Not only Google, but all clouds are charging for this.

“Functionality-wise, Google Cloud is fine. In terms of virtual machine deployment or VM instance, the functionality is good. .”

AnjaneyaVara Prasad

Solution Architect at a tech vendor with 10,001+ employees

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“Better discounting and discount offers, especially for long-running servers, would be a very good option. A localized cloud in the MENA region would also be very important for us because we are operating in the MENA. If there is a data center for Google Cloud in the region, this would help us a lot. This should be combined with good pricing. We found that there are some data centers in the region, but unfortunately they are more expensive than their counterparts in Europe. We had to be in Europe, although we are operating in the MENA region..”

Verified user[Read full review](#) 

Engineering Manager at a hospitality company with 11-50 employees

“Currently, there are no specific functionalities or features I would like to see improved in Google Cloud. Everything is up and running smoothly, and we are working on integrating a couple of projects, including business intelligence and AI tools. Some UI improvements or enhanced AI capabilities could be beneficial, but I do not have specific requirements at the moment..”

Irfan Qureshi[Read full review](#) 

IT Service Delivery Manager at NGK

“Cloud support directly is not strong, but support via partners is strong.

“An area of improvement could be the release of products prior to general availability not being performant, as releasing to private preview occurs too soon before products are ready.

“I suggest having more reliable third-party connectors on Agent Space as a platform..”

Verified user

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Senior Account Lead at a tech services company with 11-50 employees

“Since I'm working with BigQuery, I had to invest time to become familiar with the system. As I was working in SQL server previously, I had an idea that we would have a server, and inside the server, we would have a database and a separate folder for stored procedures. That hierarchy was different in Google BigQuery. If the hierarchy or similarities were the same, that would help developers more conveniently migrate from a traditional SQL server to BigQuery..”

Yashashvi Dwivedi

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RPA developer at a healthcare company with 10,001+ employees

Pricing

“If one is cheap and ten is expensive, I rate the tool's price as an eight.”

Ariel Mondejar

IT specialist at CUADRO OCHO INC

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“Google Cloud is on the expensive side for us. I don't have exact figures on the cost per year or month.”

AlejandroLeon

CDO at Viento de popa

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“For commercial purposes, users need to pay for the products they use on a workload basis, not a license basis. There are two pricing models: fixed monthly and pay-as-you-go. In the pay-as-you-go model, users pay for the resources they use, while in the fixed monthly model, they have 24/7 access to resources for a set monthly fee.”

VishalSingh15

Head of Business at Variyas Labs Pvt Ltd

[Read full review](#) 

“Google Cloud is quite expensive, and I rate it at seven out of ten.”

Verified user

[Read full review](#) 

Security engineer at a financial services firm with 501-1,000 employees

“I don't pay for the license. For me, it's completely free.”

Mark Munn

[Read full review](#) 

retired at a wellness & fitness company with 1-10 employees



Netlify Platform



Executive summary

Netlify Platform is a modern cloud tool for building and deploying web applications, offering efficient workflows and integration with popular services.

Netlify Platform streamlines the deployment of web projects by automating builds and managing infrastructure seamlessly. It caters to developers looking to simplify complex tasks with ease, allowing for swift integrations and fostering a smooth development lifecycle. Users benefit from features that accelerate production timelines, support team collaboration, and enable hassle-free scaling.

What features enhance Netlify Platform?

- **Continuous Deployment:** Automatically deploy updates from your code repository for seamless integration.
- **Integrated CDN:** Deliver content quickly and efficiently with built-in content delivery networks.
- **Serverless Functions:** Build dynamic web applications with ease using serverless functions supported out-of-the-box.
- **Real-time Preview:** Collaborate better with instant previews that reflect changes in real-time.
- **Custom Domain Management:** Manage and configure custom domains directly through the platform.

What benefits and ROI can be expected from Netlify Platform?

- **Cost Efficiency:** Reduce infrastructure and operational costs significantly through effective automation.
- **Enhanced Productivity:** Streamlined processes free up developer time, enhancing productivity.
- **Scalability:** Easily scale applications to meet growing demands without hassle.
- **Improved Collaboration:** Foster better team collaboration with tools that support shared workflows and real-time feedback.

In e-commerce, Netlify Platform helps retailers integrate personalized features quickly, adapt to seasonal traffic spikes, and maintain high performance. For tech startups, the platform supports rapid iterations and developmental agility needed in competitive markets, making it an industry favorite.

Top comparisons

[More comparisons](#)

 Cloud Rewind (formerly Appranix)	 ngrok
Compared 59% of the time	Compared 41% of the time
Learn more	Learn more

Reviewers - Percentages by top Industries

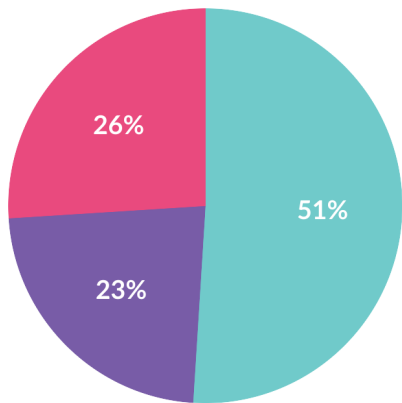
Educational Organization	28%	
University	16%	
Computer Software Company	12%	
Manufacturing Company	8%	

Visitors Reading Reviews - Percentages by Top Industries

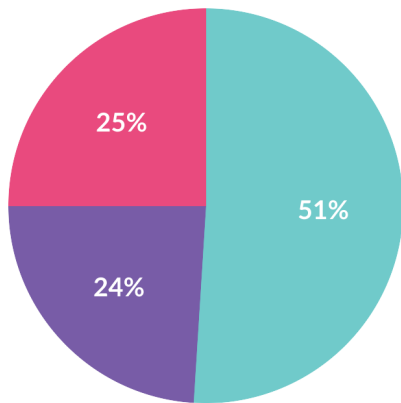
Educational Organization	18%	
Computer Software Company	15%	
University	13%	
Government	9%	

Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:



“Netlify Platform positively impacts my organization by saving us a lot of time, which in turn saves us a lot of money.”



Tyler Tyler

Cofounder at Optonix



“I appreciate Netlify Platform for its UI and UX, and security protocols, which are the best features of Netlify Platform.”



Devaprakash Prakash

Research Head at a tech services company with 11-50 employees



“For me, the best feature that I see on Netlify Platform is the serverless functions.”



Anil Kumar Reddy

Tech Lead at a marketing services firm with 1-10 employees

- ✓ “I would definitely say that Netlify Platform really helped us save time in feature delivery as the deliverables were quick, feature delivery was fast, CI changes and deployments were very quick, and we could easily deploy and test our features and roll them out to our end users.”



Manuj Sankrit

Senior Engineer at a manufacturing company with 10,001+ employees

- ✓ “Netlify Platform has positively impacted my organization by boosting productivity; we can instantly deploy and save time.”



Gajanan Patil

Developer at a tech vendor with 10,001+ employees

What users had to say about valuable features:

“In my opinion, the best features Netlify Platform offers include managing my DNS, which I really appreciate and have used extensively, and automatic deployments.

“The UI of Netlify Platform is fantastic and very easy to navigate. It is very easy to understand what Netlify Platform does, what it can offer you, and how your product can be shipped through Netlify Platform. The build times are amazing and very optimized for my projects, particularly the pre-built configurations for deployment, especially since most of my projects are Next.js projects.

“Netlify Platform positively impacts my organization by saving us a lot of time, which in turn saves us a lot of money. In terms of workflows, testing is a breeze; having your branches spin up subdomains for testing is really a game changer. At a previous company I worked at, we spent six months building that, and getting it for free out of the box with Netlify Platform is a real game changer..”

Tyler Tyler

Cofounder at Optonix

[Read full review](#) 

“I appreciate Netlify Platform for its UI and UX, and security protocols, which are the best features of Netlify Platform.

The UI and UX of Netlify Platform are neat and clean, look professional, and the security protocols have helped protect my entire data and environmental variables from hackers and vulnerabilities. The security protocols have been very helpful to my projects.

Netlify Platform has positively impacted my organization..”

Devaprakash Prakash

Research Head at a tech services company with 11-50 employees

[Read full review](#) 

“For me, the best feature that I see on Netlify Platform is the serverless functions. It is very simple. Previously, when you want to simulate a back-end API, you have to set up a separate service running continuously. Most of the time it might not be free. There are also other services that I've used like render.com where you can host all your API services there, but that has its own limitations. If you don't use it for one or two days, it gets scaled down. So again, if you want to use it, it needs to scale up again. That will take 5 to 10 minutes. Instead of that, you can implement Netlify functions. These are always instant. They don't have any downtime. Of course, you can always go to an upper tier subscription where you can have a higher VM allocated to you or higher RAM that you could use. Overall, this is the best part.

Then of course, the CI/CD, continuous integration and continuous development, and most importantly, you can control each and every product that you have. For example, I'm having 10 different GitHub repos, but that doesn't mean all of these changes need to trigger builds. I can control which repository can trigger a build. I don't want to exhaust my Netlify free tier usage. I have control of almost every part of the CI/CD pipeline. That's what I like the most.

The main impact that Netlify Platform had on me is how quickly I can deploy a solution. I can create a small demo to show how I could implement something. There would be many people coming to me with some requirements. A business analyst or a product owner can show up to me and say they want a certain kind of functionality on a page. I cannot just create a static web page. I need to make it dynamic. If I want to show them or share it with people, I need to have a unique URL which is already hosted. If I want to deploy my app or solution, it could be very simple, as simple as creating a scroller and the ability to edit an image within the browser and do markup on that. For all of that, Netlify Platform is the best. There are also other services, but I feel Netlify Platform has scaled up very well..”

Anil Kumar Reddy

Tech Lead at a marketing services firm with 1-10 employees

[Read full review](#) 

“The major valuable feature that Netlify Platform offers is the developer experience, which is very smooth. I could straightforwardly work on my front-end application logic and deploy it without difficulty.

“Another major advantage is the edge functions that Netlify Platform provides. At that time I was using Deno, which was relatively new, and Netlify Platform provided edge functions for it, which helped me leverage the CDN capabilities. These two features are the major ones for me: the first is developer experience and ease of deployment, and the second is the serverless and edge functions, which helped me use the CDN capabilities.

“When I talk about developer experience with Netlify Platform, it is really very easy. I can write the logic or if I am shipping a feature, I can push it to a branch and get a live review for local testing. The front-end teams doing code reviews also benefit significantly. I could give it to the testing team and once that is complete, we could very efficiently upgrade it to production with the preview changes we developed for the feature.

“Regarding edge functions, they were very helpful for A/B testing. I could implement or roll out certain features for a specific number of users, and based on their analytics, I could use the A/B testing capabilities. The CDN also helped significantly, as CDN cache invalidations and related tasks are abstracted and taken care of behind the scenes.

“When we shipped our front-end application with Netlify Platform, the process was very smooth. Since features could be shipped without much hassle and without thinking about how the architectures would work or how the infrastructure would be laid down, this smooth process was beneficial. Netlify Platform's CDN is very helpful, and our client's website could reach multiple geographical locations, which definitely helped their business.

“I do not remember the actual metrics because it has been two years, but I would definitely say that Netlify Platform really helped us save time in feature delivery. The deliverables were quick, feature delivery was fast, CI changes and deployments were very quick, and we could easily deploy and test our features and roll them out to our end users. I do not have the numbers since I used it three years back, but I

would say that it really helped us with very efficient and faster feature deliveries..”

Manuj Sankrit

[Read full review](#) 

Senior Engineer at a manufacturing company with 10,001+ employees

“The best features Netlify Platform offers include the instant connect to GitHub directly; just run one command and it deploys the app.

The instant GitHub integration and one-command deployment save me time and make things easier.

Netlify Platform has positively impacted my organization by boosting productivity; we can instantly deploy and save time. Additionally, for collaboration, multiple developers can connect and collaborate with it..”

Gajanan Patil

[Read full review](#) 

Developer at a tech vendor with 10,001+ employees

“The best features Netlify Platform offers include very easy integration and CI/CD. Whenever I update anything, it is deployed automatically, and I appreciate those features significantly.

The easy integration and CI/CD features of Netlify Platform have made my workflow smoother since I integrated it with my GitHub, and it worked very well without needing anything else.

Netlify Platform helps me launch projects 90% faster mainly because of the deployment process and contribution capabilities.

Netlify Platform positively impacts my work by helping me launch projects faster and collaborate better, which is very useful when I am working on my personal projects..”

Verified user

Senior Software Engineer at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

Pain Points

The main pain points mentioned:

- ✖ “The customer support for Netlify Platform is very delayed. I face more errors in deploying, and when trying to create a support ticket, the customer care response is quite delayed, which needs fixing.”



Devaprakash Prakash

Research Head at a tech services company with 11-50 employees

- ✖ “There could be a simple interface where I can turn on and off CI/CD in a single place on Netlify Platform.”



Anil Kumar Reddy

Tech Lead at a marketing services firm with 1-10 employees

- ✖ “The cold start latency of Netlify functions was somewhat lacking based on my experience.”



Manuj Sankrit

Senior Engineer at a manufacturing company with 10,001+ employees

- ✖ “A small improvement I would like to see for Netlify Platform is support for some CLI commands since earlier it was only for dashboard tasks.”



Verified user

Senior Software Engineer at a outsourcing company with 1,001-5,000 employees

- ✖ “I think one of the things I would love to be improved on Netlify Platform is the build times. I feel the build time sometimes takes a while and is kind of slow.”



Grace Itiung

Software Engineer at a financial services firm with 201-500 employees

Room for improvement:

“Regarding improvements for Netlify Platform, I cannot think of anything I wish was different or features I feel are missing. Whenever there's a new feature on Netlify Platform, it's always just remarkable. If I do use it, it makes sense to use, but there's definitely never been a case where I felt Netlify Platform was missing something. Every time they add something new, it just makes sense for them to add it to the platform..”

Tyler Tyler

Cofounder at Optonix

[Read full review](#)

“Please increase the limit for free users and college and school students using Netlify Platform, as they have many projects but not the correct platform for posting free or open source projects. Making a free option or increasing the limit for these students would be beneficial.

Netlify Platform can be improved in several ways. I suggest making manual corrections and manual verification for the AI capabilities, as AI can easily provide API keys and environmental variables to others. More security for the AI capabilities should be added..”

Devaprakash Prakash

[Read full review](#) 

Research Head at a tech services company with 11-50 employees

“There could be a simple interface where I can turn on and off CI/CD in a single place on Netlify Platform. Right now I have to go to each and every instance that I'm using and get into the settings and turn on and off that auto-deployment mode or all of that becomes a little time-taking. Since I know the user interface, it's easy for me, but for newcomers, going into that granular level of control might be on the higher side. It will take a lot of time. If there could have a kind of dashboard where I can pause the CI/CD for each product or for each project instance, that will be better.

The free tier of Netlify Platform itself is enough for most of the users. If at all they want to do more, they could increase the free tier limit. Currently it's around 300 minutes per month. If they could increase it or set a daily limit, that will be better instead of setting a monthly limit. Most of the times I lose track of how much I have used this..”

Anil Kumar Reddy

[Read full review](#) 

Tech Lead at a marketing services firm with 1-10 employees

“One thing I could recall from three years back is that I am not sure whether Netlify Platform has worked upon the infrastructure to get the build process faster, but I believe the build time was slower at that time compared to the deployment patterns and platforms I am using currently. I believe since it has been three years, they have definitely improved their infrastructure.

“Regarding cold start, there was a problem at that time. The cold start latency of Netlify functions was somewhat lacking based on my experience. At that time, these two things—build time and cold start times—were areas for improvement when I initially used Netlify Platform three years back.

“I believe Netlify Platform is doing a great job overall. Just one or two points, as I mentioned, about making build times faster and reducing the cold start times for their Netlify functions would be helpful improvements..”

Manuj Sankrit

Senior Engineer at a manufacturing company with 10,001+ employees

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“I don't think Netlify Platform can be improved; it already has a lot of features, it's good, and everything is good. So currently, I don't think so from my side.

I wish Netlify Platform would implement features such as Python support, FastAPI, and all those things; back-end things, not just for static files such as React and Next.js, but also support for Python..”

Gajanan Patil

Developer at a tech vendor with 10,001+ employees

[Read full review](#) 

“Overall, I find everything good with Netlify Platform. I have everything I use and want, but in the future, I hope it will be integrated with AI too.

A small improvement I would like to see for Netlify Platform is support for some CLI commands since earlier it was only for dashboard tasks. If it supports CLI commands, that would be better..”

Verified user

Senior Software Engineer at a outsourcing company with 1,001-5,000 employees

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Executive summary

Google App Engine offers seamless platform integration, automatic scaling, and zero infrastructure maintenance, enhancing development efficiency. Its serverless architecture with robust security measures supports diverse programming needs and simplifies deployment, making it a top choice for modern applications.

Designed for effortless web application deployment and API management, Google App Engine integrates smoothly with Google Cloud services, offering automatic scaling without the burden of infrastructure upkeep. Developers enjoy a cost-effective serverless platform that optimizes performance and reduces operational workload. Despite its intuitive interface and real-time logging advantages, areas needing improvement include documentation and community engagement. Expansion on language support, technical backing, pricing strategies, error logging, and advanced deployment tools is essential. Scalability and control flexibility require attention to resolve performance and customization issues. Enhancing migration paths and security features would significantly boost user satisfaction and platform reliability.

What are Google App Engine's most important features?

- **Seamless Integration:** Connects efficiently with Google Cloud services and supports diverse languages.
- **Automatic Scaling:** Adjusts resources in response to traffic variations, optimizing performance.
- **Zero Maintenance:** No server management, freeing developers to focus on code.
- **Real-Time Logging:** Provides instant insights to improve debugging and monitoring.
- **Cost-Effective:** Offers a budget-friendly, scalable serverless environment.

What benefits should users look for in reviews?

Scalability: Effortless handling of backend service demands without manual intervention.

Security: Reliable protective measures safeguarding application data.

Integration: Simplified authentication with Google services, enhancing productivity.

Support: Assistance for cloud migration and SaaS applications in diverse industries.

Industries like finance and manufacturing utilize Google App Engine for cloud migration and scaling SaaS applications efficiently. Its ability to seamlessly integrate with services like Pub/Sub and Stackdriver supports complex projects, while cloud-native tools like Cloud Run and Kubernetes Engine facilitate microservice communication.

Sample customers

Khan Academy, Best Buy, Gigya, MetOffice, Getaround, Mimiboard, NewsLimited, WebFilings, and CloudLock.

Top comparisons

[More comparisons](#)



Amazon AWS

Compared 16% of the time

[Learn more](#)



Microsoft Azure

Compared 16% of the time

[Learn more](#)

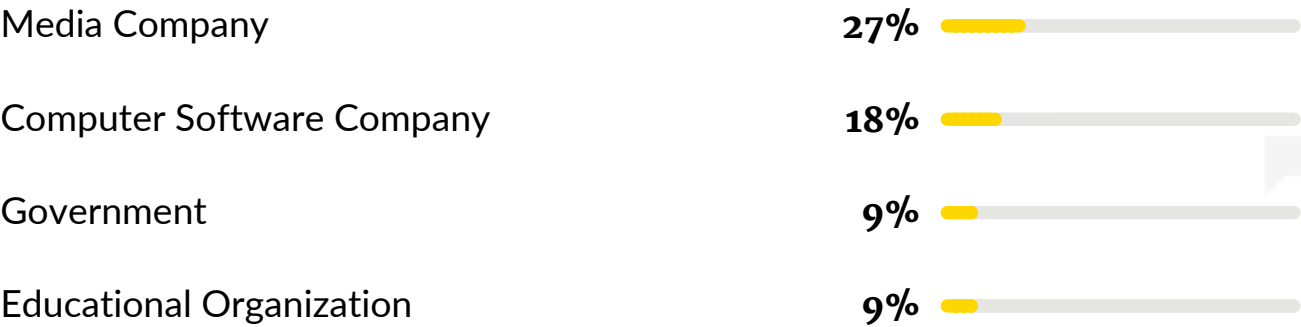


Heroku

Compared 10% of the time

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Reviewers - Percentages by top Industries

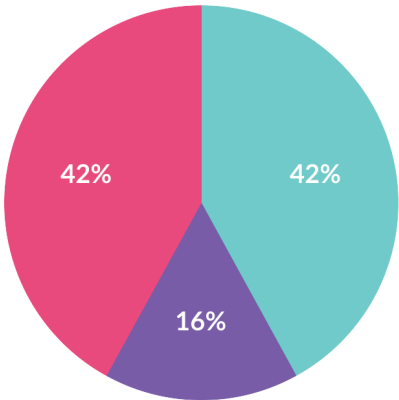


Visitors Reading Reviews - Percentages by Top Industries

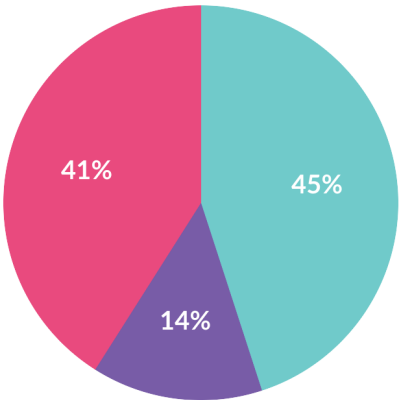


Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:



“The integration with Google's suite allows me to offer a comprehensive service to my enterprise clients.”



U-U

Senior Regional Sales Manager at a tech services company with 1,001-5,000 employees



“What I appreciate most about Google App Engine is that the deployment is significantly easier compared to a conventional Linux platform.”



Shashank Saxena

Senior Consultant at Capgemini



“The functions and features of Google App Engine that I have found most valuable are that it is serverless, and the learning curve is easy to follow.”



Verified user

Programma en project manager at a consultancy with 51-200 employees



“What I find most beneficial about Google App Engine is that we do not need to manage it since it's a fully managed serverless platform, allowing us to spend more time on development rather than managing and maintaining configurations.”



Sridharan Murugadass

Enterprise Cloud Architect at Johnson & Johnson Medtech



“The features of Google App Engine that I have found most valuable for my use cases include its easy deployment process, where there is minimal configuration required, allowing a few details in a configuration file before pushing it to Google App Engine, which auto-scales and requires less maintenance with no downtime over three years.”



Srajan Dadhich

Lead Software Engineer at Coupa

What users had to say about valuable features:

“I have very specialized experts, and some of the valuable features are access to the entire Google suite of products, which allows selling other analytics alongside, such as Vertex AI. The integration with Google's suite allows me to offer a comprehensive service to my enterprise clients..”

U-U

Senior Regional Sales Manager at a tech services company with 1,001-5,000 employees

[Read full review](#) 

“The most valuable feature of Google App Engine is that developers don't need to maintain servers. It automatically scales according to traffic, with users setting minimum and maximum instances. The platform calculates CPU usage, traffic, and memory consumption automatically. When CPU usage exceeds 70%, Google App Engine automatically adds an instance, and when utilization decreases, it scales back down to minimum instances.

“Google App Engine supports popular programming languages such as Ruby, Java, Python, and Node.js. While the standard environment doesn't allow custom runtime, the flexible environment provides this option, enabling SSH access to containers for modifications and troubleshooting. The platform allows seamless integration with different services, including SQL databases whether on-premises, Cloud SQL, or on other cloud providers such as AWS or Azure.

“The automatic workload management significantly reduces operational work. If an instance isn't functioning properly, Google App Engine automatically removes it and creates a new one. The platform includes CPU throttling to maintain constant CPU usage and prevent CPU or memory leakages. It also automatically generates and manages logs through STDERR or STDOUT, making monitoring more efficient compared to other platforms that require installing monitoring agents.

“Google App Engine includes domain management and firewall rules for access control, allowing users to restrict traffic effectively. This security feature helps control which requests can reach the application, providing better traffic management than many other resources..”

Chandra Shekar Reddy Arrabolu

Associate Projects at Cognizant

[Read full review](#) 

“What I appreciate most about Google App Engine is that the deployment is significantly easier compared to a conventional Linux platform. Creating a CI/CD pipeline works seamlessly. Connecting to the command line is also an excellent feature.

“Google App Engine's usage is conventionally more straightforward than normal Linux hosting that we use.

“I cannot currently recall anything that could be improved in Google App Engine because it is already functioning effectively. It is more user-friendly than any other platform I have used so far..”

Shashank Saxena

Senior Consultant at Capgemini

[Read full review](#) 

“The functions and features of Google App Engine that I have found most valuable are that it is serverless, and the learning curve is easy to follow.

“When comparing Google App Engine with AWS, I get a solution directly in Google App Engine. I deploy a Python script, put the HTML files and the database in place. With AWS, I tried to understand it once and had to manage numerous components, which was overwhelming.

“The main benefits I get from Google App Engine are that it allows me to deploy a web app very simply..”

Verified user

[Read full review](#) 

Programma en project manager at a consultancy with 51-200 employees

“What I find most beneficial about Google App Engine is that we do not need to manage it since it's a fully managed serverless platform, allowing us to spend more time on development rather than managing and maintaining configurations. It has an automatic scaling mechanism that is very helpful in terms of scaling when new customers keep getting added. It is very cost-effective since it's a pay-as-you-go service, so we do not have to pay when we are not using it. It also focuses on more developer productivity since Google App Engine provides users with a simple user interface for developers to handle things faster.

“With the automatic scalability feature of Google App Engine, it has helped our application handle variable workloads efficiently. For example, we deployed a supply chain tech analytics web portal as part of Google App Engine, where the user count was around 200 users concurrently hitting the application. When the user base grew from 200 to 700 during Black Friday, we didn't need to make any changes. Since we had already enabled Google App Engine automatic scaling, all our portals were being used by customers without downtime, and we received positive feedback.

“The real-time logging feature helps us in monitoring and improving app performance with a simple UI interface where we can do monitoring and diagnostics. If there are any bottlenecks and debugging issues, they provide filters and sorting mechanisms on the same screen, allowing us to filter different types of errors. Furthermore, it connects the monitoring services to Google's notification service, so whenever there is an issue in Google App Engine, all events get notified via the notification service.

“I assess the global reach and redundancy capabilities of Google App Engine as strong because currently we expose it in multiple regions including European Central, US East, and Asia Pacific regions. Across these global regions, we have extended and deployed the same Google App Engine services, enabling us to reach our platforms globally. The dynamic routing capabilities, along with its ability to handle firewalls and latencies, allow us to manage global reach when we host Google App Engine..”

Sridharan Murugadass

Enterprise Cloud Architect at Johnson & Johnson Medtech

[Read full review](#) 

“The features of Google App Engine that I have found most valuable for my use cases include its easy deployment process, where there is minimal configuration required, allowing a few details in a configuration file before pushing it to Google App Engine, which auto-scales and requires less maintenance with no downtime over three years.

“However, one drawback is that the app needs to be written to be compatible with Google App Engine, making it not cloud agnostic, hindering straightforward migration to other platforms such as AWS.

“I have utilized the automatic scalability feature of Google App Engine, as we set it to manage everything by itself without needing to configure many things manually, and it has scaled automatically in the past without requiring any manual changes.

“From Google App Engine, I have seen the positive impact of very low maintenance requirements, as we deployed it three years back without the need for ongoing maintenance, allowing it to run smoothly compared to on-premise servers..”

Srajan Dadhich

Lead Software Engineer at Coupa

[Read full review](#) 

Pain Points

The main pain points mentioned:

- ✖ “The initial setup is complex as it is customized based on different clients, and it can range from one to three years, requiring niche-specific technical resources.”



U-U

Senior Regional Sales Manager at a tech services company with 1,001-5,000 employees

- ✖ “The main challenge with Google App Engine is the lack of UI deployment options, requiring deployment through Cloud Shell.”



Chandra Shekar Reddy Arrabolu

Associate Projects at Cognizant

- ✖ “Some clients don't use it because Google is very unstable with their products. Google has terminated many promising products in the past, and some clients have stated, 'This is from Google, we don't trust it because Google can change their mind any day.'”



Verified user

Programma en project manager at a consultancy with 51-200 employees

- ✖ “Currently, we have to use Google CLI and utilize Google App CLI SDKs for deployment. If options were available to enable these SDKs for Terraform and CloudFormation, it would be more helpful for executing one-click deployments.”



Sridharan Murugadass

Enterprise Cloud Architect at Johnson & Johnson Medtech

- ✖ “One drawback is that the app needs to be written to be compatible with Google App Engine, making it not cloud agnostic, hindering straightforward migration to other platforms such as AWS.”



Srajan Dadhich

Lead Software Engineer at Coupa

Room for improvement:

“The error logging system in Google App Engine could be enhanced. While there are troubleshooting documents with Google-defined error logs, identifying the exact root cause can be challenging. Often, issues must be escalated through support to product engineering teams who access internal logs for resolution. Increasing the visibility of logging would help users identify issues more easily.

“Regarding runtimes, the validity period limitations can be problematic. When companies use legacy applications, migrating to new versions requires significant code changes and isn't always a simple lift-and-shift operation. Google App Engine should consider continuing to provide security patches for legacy applications, especially for customers with substantial billing.

“The manual scaling feature needs improvement, as it isn't available for all runtimes. Adding this capability across all runtimes would be beneficial for controlling instance scaling within specific parameters..”

Chandra Shekar Reddy Arrabolu

Associate Projects at Cognizant

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“I appreciate Google App Engine. The challenge I encounter is that some clients don't use it because Google is very unstable with their products. Google has terminated many promising products in the past, and some clients have stated, 'This is from Google, we don't trust it because Google can change their mind any day.' They would be left stranded despite having a wind-down period.

“The performance aspect of Google App Engine was satisfactory and worked effectively.

“Though it was not a huge application distributed over 500 sites, what we had implemented worked effectively..”

Verified user

[Read full review](#) 

Programma en project manager at a consultancy with 51-200 employees

“Regarding improvements, one enhancement for Google App Engine would be enabling some sort of CI/CD via CloudFormation or Terraform. This would allow DevOps engineers to configure Google App Engine for no-code deployments or a one-click deployment process for every customer deployment. Currently, we have to use Google CLI and utilize Google App CLI SDKs for deployment. If options were available to enable these SDKs for Terraform and CloudFormation, it would be more helpful for executing one-click deployments.

“Another feature that would be beneficial in Google App Engine is the ability to easily white label custom domains. Google App Engine provides Google's own domain link by default, but customers often prefer something under their company name. The option to add custom domains would be a valuable advantage for customers..”

Sridharan Murugadass

Enterprise Cloud Architect at Johnson & Johnson Medtech

[Read full review](#) 

“I haven't used many other GCP services, but in Google App Engine, I have used error reporting, which sends alerts via email when the application encounters issues, allowing us to check the status through dashboards and metrics.

“Google App Engine's real-time logging feature is used all the time, especially for audits, where logs are shared and screenshots are taken from the logging dashboard for whatever logs are required..”

Srajan Dadhich

Lead Software Engineer at Coupa

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“The areas of Google App Engine I would to see improved or enhanced in the future include expanding inbuilt support for more programming languages than the current limited options such as Python, Go, and Node, ideally adding support for languages such as Java..”

Chetan Ameta

Data Architecture Associate Manager at Accenture

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“While integrating Google App Engine with other services, I don't recall any specific challenges. The main drawback with Google App Engine's standard environment was its restrictions. We could not work with file systems, run shell scripts from the environment, or use WebSockets. These issues could be resolved using the Flex environment, but that increased the cost.

“The Flex environment requires one service instance to always be running, which further increases the service cost. It would be beneficial if Flex services could scale down to zero instances during periods of no traffic. This would solve many issues where we had to make compromises because we didn't want to maintain a constantly running instance while still needing the flexibility of WebSockets or low-level system APIs that weren't available in the standard environment.

“Though I have experience with AWS, it's not comparable as I only used EC2 services, where you manage your own VM independently..”

Tabish Mahfuz

Senior Software Engineer at Cimpress

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Pricing

“If we don't know how to work with the tool, we might have some spikes in price.”

Marcos_Santos

[Read full review](#) 

Pre-Sales Solution Architect Manager at Qi Network

“We pay the license yearly. It's about \$6 a month, which is \$72 a year per person, so it's about \$500.”

Babatunde Ojumu

[Read full review](#) 

Director- Technical Services at Soft Alliance

“I would like to have more free application with it. Some of the applications, I am paying more for them. I think that they must be free.”

ABDO ELSERIEF

[Read full review](#) 

IT Manager Assistant at Aras



AWS Elastic Beanstalk



Executive summary

AWS Elastic Beanstalk streamlines deploying and managing web applications, providing efficient session management, direct log access, and seamless rollback during deployment for uninterrupted operations.

AWS Elastic Beanstalk is designed for developers seeking ease of use in provisioning and deployment without any application downtime. With auto-scaling capabilities that enhance application performance, users can deploy directly on EC2 or Dockerized environments. While it supports a range of application frameworks, improvements in integration with CloudFront, auto-scaling against AI-based attacks, and simplified HTTPS integrations are suggested by users. Additionally, expanding Docker support and enhancing documentation can address user challenges, offering a more comprehensive experience.

What features make AWS Elastic Beanstalk efficient?

- Direct Log Access: Easily retrieve logs through the console for efficient monitoring.
- Session Management: Manages sessions between Elastic Beanstalk and RDS smoothly.
- Auto-Scaling: Enhances performance by adjusting resources automatically.
- Versioning: Allows application changes without downtime, boosting flexibility.

What benefits do users find in AWS Elastic Beanstalk?

- Continuous Operation: Seamless rollbacks ensure website functionality during deployments.
- Ease of Use: Simplifies the provisioning of applications and environmental configurations.
- Flexibility: Offers versatile framework support, catering to different application needs.
- Integration: Facilitates integration with services like S3 and LoadBalancer for efficient management.

Organizations adopt AWS Elastic Beanstalk for deploying web applications such as Django, Laravel, native PHP, and .NET Core. They leverage its management capabilities for environmental configurations like Python virtual environments and PHP-FPM. It's a practical tool for educators and businesses managing client migrations, utilizing its seamless integration with AWS services.

Top comparisons

[More comparisons](#)



Microsoft Azure

Compared 18% of the time

[Learn more](#)



Amazon Lightsail

Compared 17% of the time

[Learn more](#)



Google App Engine

Compared 12% of the time

[Learn more](#)

Visitors Reading Reviews - Percentages by Top Industries

Outsourcing Company



Educational Organization



Computer Software Company

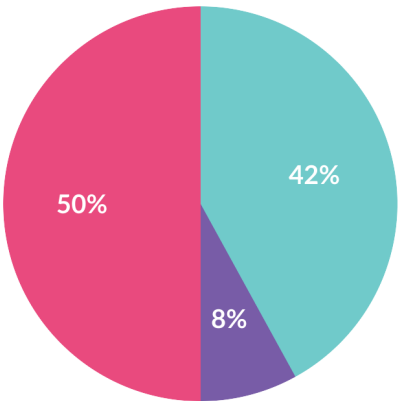


University

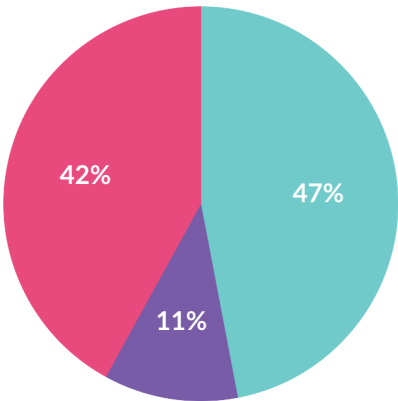


Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:



“There is nothing that makes me frustrated while using AWS Elastic Beanstalk, and I would definitely recommend AWS Elastic Beanstalk to others as it is perfect for quick deployment with minimal infrastructure overhead.”



Kunal Das

Test Engineer at Happiest Minds Technology Limited



“I would rate the overall solution a ten out of ten.”



Harendra Sisodia

Business Analyst & Agile Strategist at Charles Schwab



“The management of environments is a valuable feature.”



Kevin-Davis

Global CTO AWS Business Group at Eviden



“Elastic Beanstalk simplifies deploying and managing applications.”



Katlego Mabila

Senior AWS Account Manager at Silicon Overdrive



“Elastic Beanstalk is helpful and easy to manage services, even when dealing with multiple clients.”



Chirag Pandey

IT operations/AWS Cloud at Coforge Growth Agency

What users had to say about valuable features:

“AWS Elastic Beanstalk made the deployment quick and hassle-free. The platform handled most of the heavy lifting automatically, which saved me a lot of time. The scaling feature is very helpful, as the automatic scaling worked really well. I only need to adjust the capacity without having to do anything manually. The scaling features were one of the best parts, as it handled the load changes effortlessly. The environment configuration provided a very good user experience. Setting up the environment was straightforward, and the UI and presets made the configuration very simple. Everything was neatly organized in the console.

The performance and reliability of AWS Elastic Beanstalk were solid. My application ran constantly without any major issues, and the reliability was very good. AWS Elastic Beanstalk kept everything running smoothly even during high traffic, so I would definitely recommend it to others.

I love the automation of AWS Elastic Beanstalk as it managed the deployment, scaling, and health monitoring for me. The simplicity is definitely what I like the most, as it can be used for production-ready applications without dealing with complex infrastructure. The logs and monitoring tools are very useful; the health dashboard and the logs gave me clear insights into what was happening. The monitoring tools were useful and very easy to access, making troubleshooting very quick. The documentation was also very clear and easy to follow, and I found almost everything I needed. The support was good, and the docs were detailed enough to help me through the setup and deployment..”

Kunal Das

Test Engineer at Happiest Minds Technology Limited

[Read full review](#) 

The key features of AWS Elastic Beanstalk include auto-scaling capabilities for applications experiencing traffic fluctuations, ensuring high availability and cost-effectiveness. AWS Elastic Beanstalk integrates with AWS CloudWatch to provide metrics like latency and CPU utilization, allowing easy monitoring of application performance. It supports multiple programming languages and frameworks, supports multi-environment for different stages of the application lifecycle, and is cost-effective as you pay based on the resources launched.

Harendra Sisodia

Business Analyst & Agile Strategist at Charles Schwab

[Read full review](#) 

“The management of environments is a valuable feature. It integrates well with other AWS services, especially with RDS and S3. AWS Elastic Beanstalk helps me manage and control deployments, which are straightforward, speeding up the process of getting applications up and running..”

Kevin-Davis

Global CTO AWS Business Group at Eviden

[Read full review](#) 

“Elastic Beanstalk simplifies the process of deploying and managing applications. It allows our applications to be scaled to serve millions of users, ensuring low latency. A notable benefit includes multiple programming language support, including PHP, Java, Python, Node.js, Ruby, .NET Core, and Docker. This enhances the ability of our developers to utilize different frameworks..”

Katlego Mabila

Senior AWS Account Manager at Silicon Overdrive

[Read full review](#) 

“I like the services, such as the common service I use here. Elastic Beanstalk is helpful and easy to manage services, even when dealing with multiple clients. It is a straightforward service, and I can leverage CloudFormation to create stacks and automate processes. AWS support is very helpful and allows me to manage tasks and projects effectively..”

Chirag Pandey

IT operations/AWS Cloud at Coforge Growth Agency

[Read full review](#) 

“Elastic Beanstalk is very easy to use, providing infrastructure to deploy our third-party application to the cloud within 15 to 20 minutes. It is very helpful for our web application developers and usage companies. It is cost-effective, easy to use, and provides useful security for our applications on the cloud..”

Jay Sevak

AWS Cloud at AeonX Digital Solutions Pvt. Ltd.

[Read full review](#) 

Pain Points

The main pain points mentioned:

- ✖ “The automatic scaling can be improved so it can handle traffic changes more smoothly.”



Kunal Das

Test Engineer at Happiest Minds Technology Limited

- ✖ “One area where AWS Elastic Beanstalk struggles is with the complexity of deployments. As deployments become more complex, technical constraints can become a burden.”



Kevin-Davis

Global CTO AWS Business Group at Eviden

- ✖ “Elastic Beanstalk can enhance its customizability further, especially in terms of deployment options.”



KatlegoMabila

Senior AWS Account Manager at Silicon Overdrive

- ✖ “There are areas for improvement in Elastic Beanstalk, especially in the management part.”



Chirag Pandey

IT operations/AWS Cloud at Coforge Growth Agency

- ✖ “Logs and debugging can sometimes be cumbersome, and there could be a more seamless method to analyze application issues without relying heavily on CloudWatch, which would improve my experience.”



Olusegun Akinnola

DevOps Engineer at DivVerse Labs

Room for improvement:

“The overall experience with AWS Elastic Beanstalk was excellent. The performance made deploying and managing my application very easy, and it was really smooth and efficient. The automatic scaling can be improved so it can handle traffic changes more smoothly.

I have given a rating of nine out of ten because auto scaling works reliably and it handles traffic spikes well with minimal manual effort needed. There is a balance between simplicity and control. I have not given a ten out of ten because sometimes the scaling decision can feel slightly delayed depending on the metrics. AWS Elastic Beanstalk is powerful, but not as advantageous or granular as ECS or EKS auto-scaling. Customization is good but not fully flexible for complex architectures..”

Kunal Das

Test Engineer at Happiest Minds Technology Limited

[Read full review](#) 

“One area where AWS Elastic Beanstalk struggles is with the complexity of deployments. As deployments become more complex, technical constraints can become a burden. This can lead to a situation where I might be better off building my own deployment mechanism.

Additionally, CloudFormation controlling AWS Elastic Beanstalk in more complex environments is poorly supported, which can make management challenging..”

Kevin-Davis

Global CTO AWS Business Group at Eviden

[Read full review](#) 

“There are areas for improvement in Elastic Beanstalk, especially in the management part. Tasks like creating load balancers and retiring versions require manual code updates, and URL changes can be time-consuming. Some challenges arise from having to update URLs and swap with domain providers during Bluegreen deployments..”

Chirag Pandey

IT operations/AWS Cloud at Coforge Growth Agency

[Read full review](#) 

“Elastic Beanstalk is powerful, however, it could be enhanced in areas where it abstracts infrastructure management, sometimes limiting advanced users who want granular control over resources like EC2 instances, networking, or load balancers.

Logs and debugging can sometimes be cumbersome, and there could be a more seamless method to analyze application issues without relying heavily on CloudWatch, which would improve my experience.

The deployment speed could also be improved, as it can be slow, especially for large applications. Optimizing the deployment pipeline could save time. Integration with CI/CD tools could be seamless with external CI/CD tools like Jenkins or GitHub Actions to simplify the setup process..”

Olusegun Akinola

DevOps Engineer at DivVerse Labs

[Read full review](#) 

“The documentation needs to be clearer, particularly relating to editing deployment-manifest.json files before uploading applications.

Additionally, automating environment changes without requiring a complete rebuild would improve usability.

Integration with HTTPS via CloudFront should be a built-in feature instead of needing additional configuration..”

Iman Mohammadi

AWS Solutions Architect at Smile IT Solutions

[Read full review](#) 

“AWS Elastic Beanstalk could improve its auto-scaling feature to better detect potential AI-based attacks or misuses that could lead to unexpected costs..”

Verified user

Electrical engineer at a tech vendor with 10,001+ employees

[Read full review](#) 



Salesforce Platform



Executive summary

Salesforce Platform offers a flexible, scalable CRM solution with user-friendly customization, robust mobile access, seamless third-party integration, and real-time data visibility, making it ideal for businesses to manage customer relationships and drive marketing efforts efficiently.

Salesforce Platform delivers comprehensive CRM capabilities with a focus on customization and integration with third-party tools. Users benefit from a robust mobile app, global reach, and the ability to handle diverse business requirements through scalable infrastructure. Automated workflows and dashboards enhance productivity, while detailed reporting and analytics support targeted marketing and data-driven decision-making. Despite the strengths, areas for improvement include search capabilities, data storage affordability, and user interface simplification. Users also seek better automation and AI-based features alongside quicker support services and more intuitive documentation.

What are the notable features of Salesforce Platform?

- **User-friendly interface:** Simplified navigation and access to essential tools streamline usage.
- **Seamless integration:** Connects easily with third-party tools for comprehensive workflow management.
- **Real-time data access:** Facilitates timely decision-making with up-to-date information.
- **Robust mobile app:** Enables remote CRM management with a feature-rich mobile experience.
- **Customization flexibility:** Tailors functionalities to meet specific business demands.

What benefits should users look for in Salesforce Platform reviews?

Increased productivity: Automated processes and dashboards streamline operations.

Enhanced scalability: Adapts to growing business needs without compromising performance.

Efficient customer management: Centralizes interaction tracking for improved relationship nurturing.

Comprehensive insights: Detailed analytics and reporting for informed strategic decisions.

In industries like sales, marketing, and project management, Salesforce Platform is a trusted tool for CRM, lead tracking, and process standardization. Its versatile nature makes it valuable for roles focusing on communication management, opportunity tracking, and sales forecasting, delivering tailored insights for enhanced customer interactions.

Sample customers

ADP

Top comparisons

[More comparisons](#)



Amazon AWS

Compared 8% of the time

[Learn more](#)



Microsoft Azure

Compared 7% of the time

[Learn more](#)

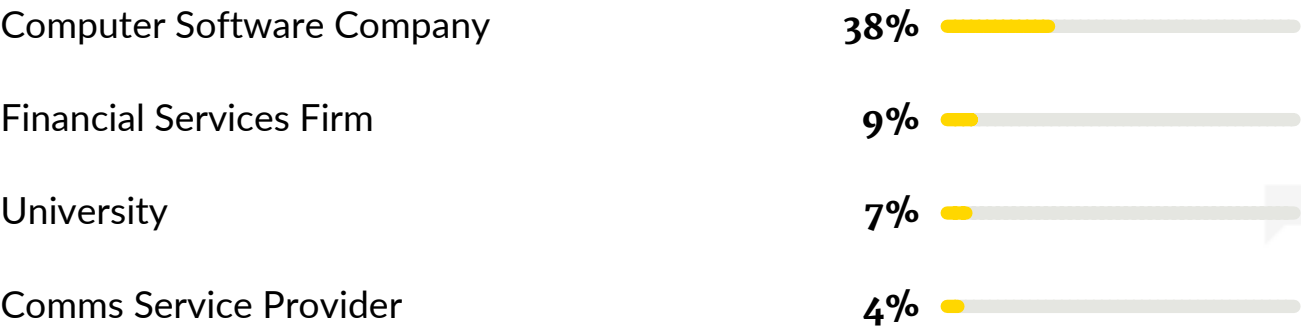


Oracle Application Express (APEX)

Compared 5% of the time

[Learn more](#)

Reviewers - Percentages by top Industries

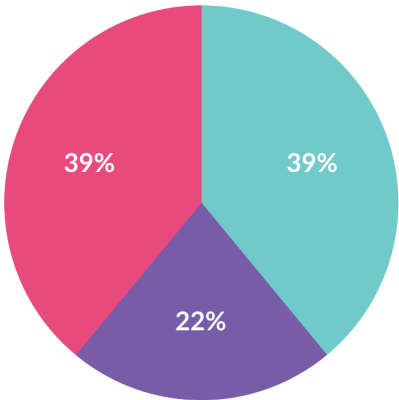


Visitors Reading Reviews - Percentages by Top Industries

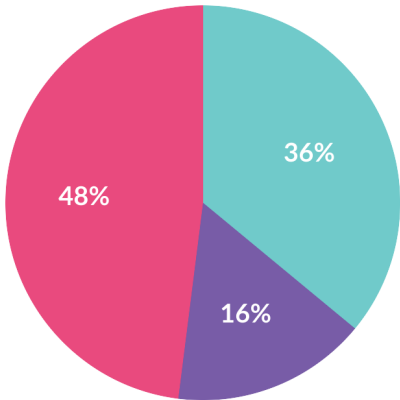


Company size

by reviewers



by visitors reading reviews



Small Business Midsize Enterprise Large Enterprise

Valuable features

Excerpts from real customer reviews on PeerSpot:



“The biggest benefit is seamless usage in terms of an easy-to-use interface and GUI that makes it easy to interact with the entire platform and generate reports effortlessly.”



Sunny Nair

Solution Architect And Senior Consultant at Keysight Technologies



“The updates, pricing part, and upgrades to the products are some of the most valuable features with the Salesforce Platform.”



Sharmila-K

Cloud Transformations and Infrastructure Delivery Manager at a university with 10,001+ employees



“The support is very good.”



ShellyZlotnik

Senior Account Executive for Financial Services at a tech vendor with 5,001-10,000 employees



“Salesforce Platform has helped streamline our sales operations, which has essentially increased the effectiveness of our sales operations.”



Ashwin Lakshminarayan

Director at GenRocket



“I find Salesforce Platform to be stable.”



Verified user

Sr. Vice President and Business Head at a computer software company with 10,001+ employees

What users had to say about valuable features:

“The biggest benefit is seamless usage in terms of an easy-to-use interface and GUI that makes it easy to interact with the entire platform and generate reports effortlessly. These are the plus points on Salesforce Platform.

“For instance, I have a specific report that I need to generate every week. This can be automated, so every week I automate report generation, which seamlessly gives me an overview of the data I'm looking at..”

Sunny Nair

Solution Architect And Senior Consultant at Keysight Technologies

[Read full review](#)

The updates, pricing part, and upgrades to the products are some of the most valuable features with the Salesforce Platform.

With the Salesforce Platform, I have minimal experience of approximately one and a half years. I get minimal exposure, once every three or two months, especially during holidays.

“The Salesforce Platform is connected to the cloud, which is beneficial. When it is integrated with different tools such as Microsoft BI Analytics, it helps us analyze much better. Currently, the integration itself is tricky as we have to use extensive scripting. It should be more of a plug-in and use solution. That is the only issue I see, but otherwise, I appreciate it..”

Sharmila-K

[Read full review](#) 

Cloud Transformations and Infrastructure Delivery Manager at a university with 10,001+ employees

Everything is in one place. We are also using Tableau, and currently, the UI of Salesforce Platform includes the Tableau dashboard. This integration allows us to manage customers from all aspects in one place, providing a clear view.

ShellyZlotnik

[Read full review](#) 

Senior Account Executive for Financial Services at a tech vendor with 5,001-10,000 employees

“The most useful features of Salesforce Platform for us include lead generation, lead management, and pipeline management. The automation capabilities are also beneficial as we use them extensively for our sales follow-ups and email campaigns. Additionally, Salesforce Platform has helped streamline our sales operations, which has essentially increased the effectiveness of our sales operations..”

Ashwin Lakshminarayan

Director at GenRocket

[Read full review](#) 

“Salesforce Platform offers a complete combination of features, including dashboards and progress tracking. It's a good tool, which is why we use it for all our sales work globally. It serves as a central repository, and it's an automation tool for our sales team..”

Verified user

Sr. Vice President and Business Head at a computer software company with 10,001+ employees

[Read full review](#) 

“Salesforce offers control over the opportunities to see where we are and gives me high-level dashboards on each opportunity stage. It also allows for streamlined tracking of sales activities..”

Haytham El-Sharawy

Account Manager at Red Hat

[Read full review](#) 

Pain Points

The main pain points mentioned:

✖ “It is on the expensive side, unfortunately.”



Sunny Nair

Solution Architect And Senior Consultant at Keysight Technologies

✖ “Currently, the integration itself is tricky as we have to use extensive scripting. It should be more of a plug-in and use solution.”



Sharmila-K

Cloud Transformations and Infrastructure Delivery Manager at a university with 10,001+ employees

✖ “I do not like the number of clicks required to get information. The UI is not very intuitive or innovative.”



ShellyZlotnik

Senior Account Executive for Financial Services at a tech vendor with 5,001-10,000 employees

- ✖ “Salesforce Platform may be on the expensive side. However, getting value for money depends on how it's used.”



Ashwin Lakshminarayan

Director at GenRocket

- ✖ “Salesforce could improve by adding more capabilities to the dashboard, such as additional fields for more filters and more control over what I would like to see.”



Haytham El-Sharawy

Account Manager at Red Hat

Room for improvement:

“In terms of customization and requesting features that need to be enabled, the process is longer than ideal. As a user, I have very limited access rights to Salesforce Platform, which limits my capability. If a user were granted access to consume more features from Salesforce Platform and the system could show exactly who needs to grant that particular access, that would be a very good improvement.

“If I need to gain access to a specific feature within Salesforce Platform, it should point me to who in my organization manages it. If the system is able to tell me who exactly is managing it, I can get in touch with that particular user to understand whether I can gain access. This particular feature seems to be lacking, not only in Salesforce Platform, but in any CRM application..”

Sunny Nair

Solution Architect And Senior Consultant at Keysight Technologies

[Read full review](#) 

“Salesforce Platform needs a little more customization to improve usability. Although it is currently good, it can offer more flexibility and customization options to better suit organizational needs. Using AI extensively to make the platform easier to use would also be beneficial..”

Ashwin Lakshminarayan

Director at GenRocket

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“I was talking to somebody about using AI to give us reminders from Salesforce Platform. For example, when we have to follow up with someone who says to call after three months, we enter that information into the system. AI should pick up and send us a reminder from the notes..”

Verified user

[Read full review](#) 

Sr. Vice President and Business Head at a computer software company with 10,001+ employees

“Salesforce could improve by adding more capabilities to the dashboard, such as additional fields for more filters and more control over what I would like to see. More options for the dashboard would be beneficial..”

Haytham El-Sharawy

[Read full review](#) 

Account Manager at Red Hat

“Salesforce could improve by offering AI features or functionalities to help business decision-makers analyze business history, suggest forward strategies, and participate in events. The previous version had a complicated interface where multiple pages and data entries were required, which was not pleasant for sales teams or business users. Also, deploying Salesforce took a long time, about four to five months, which is not ideal for any business..”

Yasser_Anter

[Read full review](#) 

Independent Business Consultant at Freelance

“Identification management systems integration should be easier. This is one of the current problems as different customers have different identification management systems, and integrating Salesforce with external corporate systems is challenging.

Additionally, development for mobile platforms could be improved, as the current versions are not good enough..”

Luís Silva

Chief Technical Lead at a consultancy with 201-500 employees

[Read full review](#) 

Pricing

“The cost is reasonable for the corporations I work for. I would say an average would be around \$100 per month per user.”

Luís Silva

Chief Technical Lead at a consultancy with 201-500 employees

[Read full review](#) 

“The product's additional features can be expensive.”

Andre Lucena

Cyber Product Manager at a computer software company with 51-200 employees

[Read full review](#) 

“Salesforce is cheap.”

Verified user

Senior Solutions Architect at a financial services firm with 10,001+ employees

[Read full review](#) 

“The licensing is on the expensive side, but most clients engage in negotiations to reach a more favorable agreement. For stand-alone or medium-sized clients, it can be relatively costly.”

SaurabhSingh4

Data Analyst at Wespath Benefits and Investments

[Read full review](#) 

“It is a fair price for what it's offering, in comparison with other solutions that are available on the market.”

Surcel Stefan

Head of Industrial Agency at CUSHMAN WAKEFIELD

[Read full review](#) 

Answers From The Community

What is the difference between IaaS, SaaS, and PaaS?

What are the differences between IaaS, PaaS and SaaS? What are some considerations to take into account when choosing between PaaS, SaaS and IaaS?



Rony_Sklar

Community Manager at a tech services company with 51-200 employees



IAAS - Infrastructure As A Service

A blank server, nothing is installed. Eg- VmWare which can be used for below service:-

1. Ready to rent
2. Compute
3. Storage
4. Network

PAAS - Platform As A Service

1. For developers - they deploy the code which requires some framework i.e. Apache.
2. We get - ready to use environment
3. Tools to create and deploy applications

SAAS - Software As A Service

1. These are ready to use.
2. Gmail, Google Drive etc. which are used by end user - The final

product.



it_user1190394

Works at a tech services company with 10,001+ employees



IaaS, provides you infrastructure services. If you want to buy a home, they provide you good location, good and secure land to build a house. To buy IaaS you need make sure it's a secure, stable and reliable service to run an application inside.

PaaS, provides you platforms. If you want to buy a home, they provide you good house, good building, functional and healthy rooms. To buy PaaS you need to consider it's a safe, functional and supporting operating system for your applications.

SaaS, provides you application or software services. If you want to buy a home, they provide you rental house complete with its furniture and appliances. You just enter the house and live inside. SaaS must be built on top of good platform and infrastructure. Also, you need to make sure that applications work as you need



Muljo Witono

CEO and Owner at PT Solusindo Total Teknikatama



IaaS (e.g. AWS EC2, Azure VM)

- You rent virtual machines, storage, networks
- You manage OS, apps, security, scaling
- Most control, most work

PaaS (e.g. Heroku, Azure App Service, Google App Engine)

- Platform for building & running apps
- Provider manages OS, servers, scaling
- You focus on code & data
- Medium control, faster development

SaaS (e.g. Gmail, Salesforce, Office 365)

- Ready-to-use software via browser
- Provider manages everything
- You just use the app
- Least control, easiest & fastest

Main Considerations When Choosing

Need maximum customization or legacy systems → IaaS

Want fast development without managing servers → PaaS

Need ready-made software with zero infrastructure work → SaaS

Have strong DevOps team → IaaS ok

Have small/limited team → Prefer PaaS or SaaS

Worried about vendor lock-in → IaaS usually safest

Budget → All pay-per-use, but SaaS often most predictable



Sim Farhamohamed

Freelance at a university with 5,001-10,000 employees

[Read 5 more answers](#)

Looking for a cost comparison evaluation for PaaS platforms

My company is currently evaluating different PaaS and SaaS options for a new development platform. If you are able to point out cost comparison evaluations for different PaaS platforms I would be very interested to check them out. We are currently shortlisting products. Our current platform is SugarCRM community edition which we deliver as a cloud service via Amazon AWS. It imposed many limitations on our product and we investigate two options, a replacement CRM of more current codebase or a PaaS/SaaS platform that will allow us to focus on development of new product with less effort managing version control and deployments. Since our skill set is in PHP and JS we look at platforms that provide that layer of coding, Yii, Heroku, Cloudbees Jenkins and more. Due to our NGO target market the operating cost is a major consideration which is why we ruled out Salesforce for instance. I'm interested in a cost comparison model for fixed scope project with x number of developers. If you have any information that you think may be valuable please let me know.



it_user453030

Works



Thanks to everyone that posted a response, your insight is priceless. I'm familiar with many of the platforms discussed in the thread. My question was more about organisations that went through similar evaluation process and have developed a method to compare service costs for fixed resource development. If anyone has seen a cost modelling article of value please let me know. Regards, Aviv



it_user453030

Works



We use and provide for our customers Jelastic PaaS/SaaS/CaaS/IaaS jelastic.cloud 40 Data Centers in 25 Countries from 36 Service Providers, more info about the product you can find here < jelastic.com>, for any questions or trial account just drop me an email.



it_user338958

CISO at a tech vendor



I'd like to add some words about Jelastic PaaS from my side. It provides perfect support of PHP and JS, has already automated all DevOps processes you might have to perform earlier by yourself (like configuring and maintaining servers, etc.) No additional coding required to move to this cloud. SugarCRM is also available as 1-click installation package. And the most interesting is pricing. Jelastic has pay-as-you-go pricing model, so won't ever overpay for unused resources. In the meantime, you don't have to worry if your app will handle loadspikes - Jelastic automatically scales servers basing on load triggers. Moldata is a really good choice to try the platform.



it_user352911

Internet Marketing Consultant at a tech services company with 51-200 employees

[Read 37 more answers](#) 

Vendor Directory

The Vendors	The Products
47Lining	Express for Energy Data Insights
AT&T	AT&T Platform as a Service
Amazon Web Services (AWS)	Amazon AWS
	Amazon Lightsail
	AWS Elastic Beanstalk
Aptible	Aptible
Broadcom	Pivotal Cloud Foundry
	VMware Tanzu Platform
Clever Cloud	Clever Cloud
Cloud Foundry	Cloud Foundry
Corent Technology	Corent Technology SurPaaS
Engine Yard	Engine Yard Cloud
Google	Google App Engine

	Google Cloud
Heroku	Heroku
Hewlett Packard Enterprise	HPE Helion
IBM	IBM Public Cloud
	IBM Cloud Private
	Red Hat OpenShift on IBM Cloud
Konfigure	Konfigure
Kuberns	Kuberns
Lumen Technologies	Lumen Cloud
Microsoft	Microsoft Azure
	Azure Red Hat OpenShift
	Azure Container Storage
	Azure Spring Apps
	Azure Cloud Services
	Azure Static Web Apps

	Azure Functions
	Azure SignalR Service
Neeve	Neeve
Netlify	Netlify Platform
Oracle	Oracle Java Cloud Service
	Oracle Application Container Cloud Service
	Oracle Developer Cloud Service
	Oracle Messaging Cloud Service
	Oracle Cloud Infrastructure (OCI)
Pantheon	Pantheon
Platform.sh	Platform.sh
Red Hat	Red Hat OpenShift
Render	Render
Revolte	Revolte
SAP	SAP Business Technology Platform

SUSE	SUSE Cloud Application Platform
Salesforce	Salesforce Platform
Strong Network	Strong Workspace
Virtuozzo	Virtuozzo Application Platform
Websoft9	Websoft9 Applications Hosting Platform
interCloud	interCloud

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